



P R E S I D E N T ' S N E W S L E T T E R

Bates Technical College | August - September 2022

>This newsletter is best viewed using the desktop version of Outlook.<



Central Campus

President's Update

Dear college community,

Welcome to Fall Quarter! I hope you all had opportunities to relax and re-energize over the summer. As we start this new academic year, please be mindful that, while many of us have chosen to go maskless and COVID conditions have improved immensely, we are still monitoring the health situation and will follow the current guidelines. Moving closer to flu season, I encourage you to wear a mask when you're in groups indoors.

This year, we're looking forward to and preparing for a major accreditation visit in April. Please watch your email for information and details related to the visit. Every month, you'll notice a section in this newsletter with accreditation and strategic plan updates. Those are very important for you to read so you become more familiar with the process and information.

For those at the Downtown Campus, we have worked hard with the City of Tacoma, Tacoma Police Department and other stakeholders to address the Alzheimer Street encampment. I am happy to report that a city outreach team has begun the process of reaching out to the residents to connect them with housing and other resources. As you know, the health and safety of our students, employees and community members who come on campus is my top priority. I ask you to please wear your college name tags or ID tags so that our safety officers can immediately recognize you. If you see anyone on campus who may not have any reason to be on our campuses, please do not confront or engage with them, but notify our officers at x7111.

I am so excited about this academic year, and I appreciate all that you do to help advance our mission.

I wish each of you a fulfilling and productive fall quarter.

Sincerely,

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Department Updates

Finance and Administrative Services

Finance and Administration Staffing Updates

We were pleased to welcome Julian Ogans as our new Executive Assistant for the department on

September 16th. He has a broad background with over five years of active duty military experience. We are excited to have him on the team.

Facilities Capital Projects Updates

South Campus Bldg. B Dust Collection System Replacement

No more dust balls in the air! This project is at completion. Fire alarm training and sign off is anticipated prior to start of fall quarter.

Clyde Hupp Boardroom Improvements

The date of completion for this state-of-the-art conference room is still February 2023. Demolition has begun.

Central Campus Building A - Fire Alarm Panel Replacement

Do you want less visits from the Fire Department due to faulty alarm panels? New fire alarm panels should be in place soon! The alarm subcontractor is preparing permit documents for approval by Tacoma Fire.

South Campus CDL Relocation

If you can't wait for the big rigs to stop using the parking lot as a fun zone, then you will look forward to the movement of this program to a new building location. The college is in the process of identifying potential properties to lease or purchase. DES Real Estate Services continues to work to find a suitable location.

2411 S. 19th Street Building

The property was purchased in the spring. The Facilities team is evaluating options for contracting necessary building envelope repairs.

Center for Allied Health Education

The east-facing building sign will soon be installed on the building.

Facilities and Operations Staffing Updates

Custodian Sang Trinh is retiring on October 31st. Sang is looking forward to spending more time with family and friends.



Student Services

Staff Updates

Student Services welcomes **Michael Cabrera** as our new **Student Records Clerk** to the Registration Team, working at our South Campus location. Michael has strong experience in Customer Service and Data Management that he brings to this position. He is quickly picking up ctcLink concepts and already supporting our students.

We also welcome our new **DSS Coordinator, Sarah O'Neal**. Sarah joins the Student Services team with an extended background in social services focused in the mental health field. She has a BS degree in Psychology and is pursuing her Master's Degree in Social Work. She is a welcome addition to our team and has focused her efforts to creatively and effectively aid students needing accommodation, providing them the opportunity to pursue their educational goals.

We are soon hoping to hire for the following position(s):
PTE 3 – Student Records Specialist

Enrollment & Registration

The entire Student Services Team is excited to welcome new and returning students to campus after the summer break and are working diligently to provide needed support to students as they start back to class in a couple of weeks.

The Registration team has been working hard to integrate and navigate ctclink into their respective roles as they support and assist students with all enrollment needs. The transition has been successful but remains on-going as the team works hard to take full advantage of the many tools available through ctclink Campus Solutions.

Enrollment

Customer Service Focus

The Student Services Team is committed to providing the best customer service support to all students.

To that end, in late 2021, Customer Service Standards were updated, reviewed and implemented across the department.

As we transitioned to ctclink, it became apparent that additional review work was required to bring these standards in line with current information and tools available through ctclink. Student Services is currently engaged in a comprehensive review process to address this. Once updates are completed, an interactive Customer Service Training session will be hosted and required for all departmental staff.

Financial Aid

The Financial Aid Department has been working diligently to implement the new ctclink system for the 2022-23 academic year. This transition has been difficult as part of the work has been to rebuild all the infrastructure for awarding students. In building this structure the department was informed by the state that they had to manually award all students for the first year instead of using an automated system as they had done in the past.

This change has had a huge impact on the department and their ability to complete the awarding process. However, they are focused on getting all students packaged, prior to the start of the Fall

quarter. Thus far, all students who have submitted a FAFSA prior to March 2022, have been packaged.

STUDENTS PLEASE NOTE: Please review your financial aid in ctclink under NavBar>Self-Service. If you have questions or concerns please contact us at financialaid@batestech.edu or 253-680-7020.

If your financial aid is not packaged, first review your checklist items for missing information and submit the requested documentation to the Financial Aid Office. All V1 Verifications have been waived by the Department of Education for the 2022-23 Academic Year, therefore please do not submit this information to the Financial Aid Office. We are waiving the requirements as we package student files. Students must be enrolled for the Fall Quarter to have their financial aid packaged.

IMPORTANT: If you change the amount of credits you were originally enrolled for, please email the financial aid office immediately.

Joint RFP: Community Based Organization Support for Financial Aid Services

Pierce County's five Community and Technical Colleges (CTCs) have initiated a Request for Proposals (RFP) to jointly solicit interest from Community-Based Organizations (CBOs) to provide Financial Aid Access and Support services for community members within our region. The purpose of the RFP is to select one or more CBOs to lead outreach efforts in Pierce County, with a focus on reaching low-income communities and communities of color. The project seeks trusted individuals who play key roles in their communities to engage in the work of increasing financial aid knowledge and providing navigation support. The desire is to eliminate equity gaps that exist in college-going and completion by improving outreach and support across our county.

Campus Life & Activities (CLA)

Retention Specialists ramped up for Fall Quarter Orientation and are focusing on goals for the upcoming academic year. They presented this information to all faculty and staff on Opening Day on September 21st.

Associated Student Government has announced updates for ASG positions:

Maxamillion Shuman - ASG President
Stacy Coffey - ASG Vice President Downtown Campus
Trevor Moore - ASG Vice President Central Campus
Jennifer Faidley - ASG Public Relations Officer
Deborah Mesa – ASG Event Coordinator
Wyatt Simmons – ASG Records and Finance Officer

The ASG Team will be attending leadership training at CISPUS Learning Center in Randle, Washington along with Grays Harbor College, Whatcom, Community College and Lower Columbia College. They will learn about their strengths, do team building and learn the importance of DEI and how to include it in the work they do.

Outreach Advising and Conduct (OAC)

Both virtual and in-person Outreach activities continue week in and week out. We recently were actively recruiting at the Western Washington State Fair and had generated great interest. This event provided real community presence at one of the largest and best-attended events in the state.

Advising team members have been meeting with students, supporting them with understanding enrollment requirements and options for their chosen career pathway. The Bates OAC Team, has a new Director, Niraj Swami, who joined Bates with an extensive background in higher education, most recently from the University of the South Pacific. He is leading the OAC team with customer service initiatives at the forefront of their efforts. New DSS Coordinator, Sarah O'Neal has also been meeting with students, assisting them with requested accommodations for successful access to Bates career programs.

Moreover, the OAC team is working on a range of new initiatives geared toward reviewing practices and procedures, to foster efficiency and create synergies. In its most recent effort the department has embarked on improving program related communication in partnership with the Instruction team in its bid to receive, work-with and disseminate the most accurate and reliable information to its stakeholders, including current and prospective students.

Instruction

ESL (English as Second Language) programs are back this fall!

Classes are scheduled at Downtown Campus from Monday to Thursday from 2:15 pm to 3:30 pm at A223. Students need to take ESL placement test before registration. Bates Technical College provides English as Second Language classes for non-native English speakers and to improve English listening, speaking, reading and writing skills. We offer various levels of ESL classes that accommodate your work, life or academic goals.

Cost and eligibility: \$25 per quarter (ask for fee waivers) Open to adults 18 and older

Class schedule:

- Fall Quarter: Sept. 26-Dec. 9, 2022
- Winter Quarter: Jan. 3-March 15, 2023
- Spring Quarter: March 27-June 6, 2023

How to enroll

If you are interested in taking an ESL course or you have questions, please email Yifan Sun at ysun@batestech.edu.

EMT (Emergency Medical Technician) course is available this fall quarter! The program is scheduled from 9/26 to 12/9 every Tuesday, Thursday from 5:30 pm to 10:00 pm, and Saturday from 8 am to 6 pm. More information can be found [here](#).

College Success Class

The Guided Pathways College Success Class Subcommittee aims to develop a college success class to prepare all students for success at Bates and beyond. The subcommittee developed a survey to understand needed resources and skills in curriculum development. Thirty-seven teaching faculty replied to the survey. Here are the highlights.

90% of respondents said they do not have similar classes built into the current curriculum. The popular topics include campus resources, online learning, career exploration, academic advising, time management, mentoring, and networking. The majority of respondents prefer one general college success class. They also believe students can be exempt from taking college success classes if they 1) have a college degree; 2) taking short-term certificate programs; 3) have completed at least 30 college credits. Half of the respondents believe this class should be offered as an in-person class.



Welcome Soreya!

Soreya Steen, Administrative Assistant to the Dean of Instruction, Central Campus

I am joining Bates Technical College as the new Administrative Assistant to the Dean of Instruction, Miebeth Bustillo-Booth. I previously worked as an Office Manager for four years and prior to that I was a Receptionist for six years. This is my first time working in a Higher Education facility and I am very excited for this opportunity. I bring with me many skill sets and I hope to be a great asset to everyone here at Bates Technical College. In my free time I enjoy

spending time with my family and supporting my children in the many ventures they choose to take.

Faculty, are you considering a program or course curriculum change?

Great news! The Bates Technical College Curriculum and Assessment Committee has been working hard to simplify that process, and this fall, we are rolling out a new Curriculum Management process via Watermark. Watermark is the same program the college recently moved to for catalog management.

The move to Watermark for curriculum management is great news for two major reasons.

1. The Curriculum Management process can now speak directly to the catalog.
2. Filling out and/editing the required forms and documentation is much easier than our previous process.

Keep your eyes open for more information regarding submission timelines and Watermark application training in September.

Dean of Instruction, **Dr. Peter Speelmon**, and Administrative Assistant to the Dean, **Qiana Velez**, will be relocating their offices to the Allied Health Building shortly before the start of fall quarter 2022, in order to be more easily accessible to the downtown programs, faculty, and students.

Outreach and Recruitment Specialist **Patricia Chase**, I-BEST faculty members **Michelle Earthwright**, **Nicole Hancock**, and **Hongying Douglas** represented Bates Technical College in Tacoma's Eastside neighborhood for National Night Out. The event included a resource fair and local colleges, K-12 schools, and non-profit organizations were strong in attendance. Families enjoyed shaved ice in the summer heat, children played in bouncy houses, live music wafted through the air. Bates

instructors connected with local families about expanding their knowledge and growing their job skills by enrolling at Bates. Families were interested in the new ESL courses to be offered this fall, electrical construction, and our Technical High School programs. A few firefighters even stopped by to complement our Fire program.



Open office hours with the VP of Instruction

Vice President of Instruction Dr. Johnny Hu would like to invite Bates faculty and staff to his open drop-in office hours for Fall quarter. Below are the dates and times. The Zoom link is embedded in the date.

- [October 7, 10:00 - 11:00](#)
- [November 4, 10:00 - 11:00](#)
- [December 2, 11:00 - 12:00](#)

If you would like to request a one-on-one meeting with Johnny or to meet as a group/department, please reach out to Jenifer [Kelto](#).

Accreditation Update

Assessment is a key pillar of accreditation, especially for faculty. As mentioned during the employee Opening Day, to help streamline that work, the Student Learning Outcomes Assessment (SLOA) form is going digital this fall. In addition to being easier to complete, the fillable Adobe form will facilitate data analysis, both for faculty and the college. Though most of the questions remain the same as before, a new check-box section allows instructors to request further resources to support their teaching.

Strategic Plan Scorecard Update: Workforce Education

Continuing the college's updates on the Strategic Plan Scorecard, this month we look at the General Education indicators. This indicator helps us understand the progress we are making towards achieving the goals related to increasing the number of students passing their general education requirements in the first year of their program.

Below are details on the goals, objectives, indicators, data and influences for this part of the strategic plan.

Goal 3: General Education—Bates recognizes that the skills and knowledge attained through general and related education are essential to success and ensuring well-rounded learners.

- Goal 3, Objective 1, Indicator: Increase percent of students passing college-level math in the first year.
- Goal 3, Objective 2, Indicator: Increase percent of students passing college-level English in the first year.

For additional information on the Strategic Plan Indicators, please visit the [dashboard set](#).

This is Bates

Spotlight on Students

Meet Brittany Coronilla, Culinary Arts program and Technical High School student



I wanted more out of my high school experience, and when I learned of Bates Technical High School, I knew this was the perfect fit. I was drawn to the Culinary Arts program because my passion is baking and cooking. I'm a helper in my kitchen at home, and cooking is relaxing and therapeutic for me. Bates has an active student body, and I am honing my leadership skills as a program advocate for my peers. Not only will I graduate with my associate degree and high school diploma tuition-free, but also the skills necessary for me to

be successful as the future owner of a cultural fusion cafe' or restaurant.

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Employee Milestones

Congratulations to the following August and September employee anniversaries!

September

- NANCY LANDEIS, GENERAL EDUCATION –INSTRUCTOR, 38
- KATHY VALENZUELA, DIRECTOR OF BUSINESS OPERATIONS, 37
- JOAN RAPKOCH, HOME & FAMILY LIFE INSTRUCTOR, 32
- SHARON NETTER, ADMINISTRATIVE OFFICE ASSISTANT INSTRUCTOR, 31
- KELLIE MOODY, CULINARY EVENTS COORDINATOR, 31
- KURT SCHAEFER, GENERAL ED/HIGH SCHOOL INSTRUCTOR, 30
- SHERRI STANTON, DIRECTOR, KBTC DEVELOPMENT/MARKETING, 29
- JELSON DOMINGUEZ, BROADCAST MAINTENANCE ENGINEER, 27
- DAVID SKEEN, ELECTRONICS TECHNICIAN INSTRUCTOR, 23

- JANNICA SCOTT, EDUCATION SYSTEM SPECIALST, 22
- BOB TRAUFLER, CAREER SPECIALIST, 20
- DIONNE BONNER, GRAPHIC DESIGNER, 20
- ANATOLIY KOTILEVSKIY, CUSTODIAN II, 19
- SARAHLYNN CHARGUALAF, WORKFORCE COMPLIANCE SPECIALIST, 17
- EMILIE PULIDO, MATH INSTRUCTOR, 17
- THERESA ARRINGTON, EARLY CHILDHOOD SPEC.2, 17
- LIUBA KUNDILOVSKAIA, EARLY CHILDHOOD SPEC. 3, 15
- JOE BREWER, AUTOBODY/COLLISION REPAIR INSTRUCTOR, 10
- CURT MEYER, MECHANICAL ENGINEERING INSTRUCTOR, 9
- MATTHEW SPITZER, MOTORCYCLE & MARINE TECH INSTRUCTOR , 9
- JEFFREY AXTMAN, MULTIMEDIA COORDINATOR, 8
- CHRISTOPHER ANDERSON, ASSOCIATE MGR OF PROGRAMMING, 8
- KAREN FORD, CHILD STUDIES INSTRUCTOR, 6
- LISA MEIER, CHILD STUDIES INSTRUCTOR, 6
- JOSE SUCHITE, ELECTRICAL ENGINEERING INSTRUCTOR, 6
- GLADYS MONDRAGON, STUDENT RETENTION SPECIALIST, 4
- NEPH DRUMMER, DIRECTOR OF GENERAL SERVICES, 3
- TIRRIONA ANTUSH, EARLY CHILDHOOD SPEC. 4, 3
- JOSEPH KAUER, CYBERSECURITY TECHNOLOGY INSTRUCTOR, 3
- MARIA OBANDO, EARLY CHILDHOOD SPEC. 4, 3
- WYNTON DILLARD, CAMPUS PUBLIC SFTY OFFICER, 2
- ANTHONY BROOKS, CULINARY ARTS INSTRUCTOR, 2
- TIM BACON, MACHINIST INSTRUCTOR, 2
- HONGYING DOUGLAS, I-BEST INSTRUCTOR, 1

August:

- WENDY NEWBY, ECEAP/DIRECTOR OF CHILDCARE, 23

- DIANA STONE, CHILD STUDIES, INSTRUCTOR, 22
- DANA MCNUTT, BASIC EDUCATION FOR ADULTS, INSTRUCTOR, 18
- TREONNA LEE, TECHNICAL HIGH SCHOOL OUTREACH SPECIALIST, 15
- SARAH RICHARDSON, EARLY CHILDHOOD SPECIALIST 4, 15
- JUDITH GRAHAM, SOFTWARE DEVELOPMENT/DATABASE MANAGEMENT INSTRUCTOR, 15
- ANTONIA ROLON LOZANO, EARLY Childhood Specialist 4, 14
- ADDRIENNE LOSKA, ON AIR FUNDRAISING MANAGER, 13
- ANTHONY BROOKS, CULINARY ARTS INSTRUCTOR, 8
- BRAD HAINS, SIMULATION LAB PROGRAM TECHNICAN, 7
- ANTHONY HICKONBOTTOM, HVAC INSTRUCTOR, 7
- TAWNYA LEA, FINANCIAL AID SPECIALIST, 4
- SHANE DIETRICH, AUTOBODY BUILDING INSTRUCTOR, 2
- HONGYU ZHAN, CTC BUSINESS ANAYLST AND SECURITY COORDINATOR, 1

New Hires (as of Sept. 19)

- Andrew Min, OTA Program Director
- Krystina Hansen, Early Childhood Specialist II
- Julian Ongans II, Executive Assistant to VP of Finance/CFO
- Aja Cheslik, Program Director, Administrative Medical Assistant/CMA

Peer Appreciations

Do you know a stellar student, a fantastic faculty or a superior staff member? Email your Peer Appreciation to communications@batestech.edu to be featured here!

- **To Hector Perez, Student Retention Specialist:** I want to give a shout out to Hector, who has been a constant source of support and joy as we've worked together. His commitment to being student-centered in all that he does is truly remarkable. Regardless of what we're working on, or what obstacles present themselves, Hector never hesitates to adapt and problem-solve. He brings joy and fun into all that we do, and is a big reason why I look forward to work every single day. Thanks for being such an awesome colleague, Hector! *-Evelyn Panayi*
- **To Vladimir Popescu, Facilities and Operations Manager:** I would like to compliment Vladimir Popescu on his excellent customer service. He is very

responsive to requests and questions and even had some suggestions on how he and his team can assist the Foundation. I have a need for help that is a little out of the ordinary and I have always been told it wouldn't be possible, but Vladimir didn't hesitate and said that he would make it work. I really appreciate his high level of customer service. -LeAnn Dreier

Bobcat Bits



Broadcasting/Video Production program students earn Northwest Emmy Awards

Congratulations to the students in the Broadcasting program! Their hard work was recently recognized by the National Academy of Arts and Sciences! Their projects earned the college two Pillar (college Emmy) awards for sports programming (NWAC Volleyball) and editing (Graduation Pandemic Style). Way to go, Bobcats! (In picture: Trustees Tom George and Layne Bladow; President Lin Zhou; faculty members Ken Witkoe and Roland Robinson; and students Dennis Mclaughlin, Wyatt Simmons, Maighdeline Gordon, Dan Hougardy, Ethan Campbell, Tristen Hepinstall.)

Employee Opening Day brings employee awards, years of service, updates and professional development

On Wednesday, Sept. 21, college employees gathered at the Downtown Campus for what was the first in-person Opening Day event since 2020. Special thanks to the speakers, presenters and those who held professional development sessions for their hard work. And a special thank you to Jenifer Keltto, executive assistant to the vice president of instruction, for her dedication, coordination and preparation to ensure the day was a success. If you missed the Vice President of Instruction's Johnny Hu on the [modeling catwalk](#), don't worry! [You can see all the photos from the event here.](#)



2022 Employees of the Year awarded on Opening Day



Wynnton Dillard
Campus Public Safety Officer



Kellie Moody
Culinary Arts Program Technician



Dave Skeen
Cloud Computing and Networking
Technology instructor



Ray Richardson
Director of Safety and Security



Mental Health Minute



September is Suicide Prevention Awareness Month —a time to raise awareness of this stigmatized, and often taboo, topic.

The National Alliance on Mental Illness (NAMI) uses this month to shift public perception, spread hope and share vital information to people affected by suicide. Their goal is to ensure that individuals, friends and families have access to the resources they need to discuss suicide prevention and to seek help. [You can learn more here.](#)

If you or someone you know is struggling or in crisis, help is available. [Call](#) or text 988 or chat 988lifeline.org to reach the 988 Suicide & Crisis Lifeline.

Dates to Remember (find details on the [college calendar](#))

- ASG General Assembly, Oct. 7
- Tech High Back To School event, Oct. 7
- Leadership Listening Session, Oct. 11
- Winter Quarter registration for veterans begins, Oct. 24
- Winter Quarter registration for continuing students begins, Oct. 25
- Winter Quarter registration for new students begins, Oct. 31

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