



# P R E S I D E N T ' S   N E W S L E T T E R

Bates Technical College | February 2022



## President's Update

Dear college community,

Many of you know that during the pandemic, we've been able to strategically use Coronavirus Aid, Relief, and Economic Security (CARES) Act funds to supply students with emergency funding, and purchase technology equipment for faculty, staff and students to support teaching and learning. We are currently using the rest of the funds to overhaul our college's aging information technology structure so students, employees and visitors will be able to efficiently and easily access Internet, Wi-Fi and other mission-critical systems. This aligns with the advent of ctcLink, a single, centralized system of online functions to give students, faculty and staff anytime, anywhere access to a modern, efficient way of doing their college business. All these improvements will help propel the college toward the future and help ensure continued success. You can read more about the ctcLink implementation, which has been nearly three years in the making, at [BatesTech.edu/ctcLink](https://BatesTech.edu/ctcLink).

One other item I would like to touch upon is the announcement from Governor Jay Inslee about masking requirements in our state. While the governor announced that indoor masking will no longer be required in most businesses and K-12 schools effective March 12, Bates Technical College is subject to separate COVID safety guidelines for the state's institutions of higher education. The governor's office and the State Board for Community and Technical Colleges are currently assessing the guidelines for higher education institutions, and we will follow the directive of the governor once we receive the revised proclamation and update the college's process. At the same time, we will continue to carefully monitor the health situation here in Pierce County. In the meantime, Bates' current COVID protocols will remain in place. You can read more about how we're responding to COVID at [BatesTech.edu/Coronavirus](https://BatesTech.edu/Coronavirus).

Please know that your diligence in following our college's safety protocols has helped protect the health of the entire Bates community. Your continued efforts will help us continue to make progress in returning to more activities on campus.

Be well,

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## Department Updates

### Instruction

Bates and MultiCare will establish a new streamlined phlebotomy program where MultiCare will screen and hire our students who have already completed the basic phlebotomy course. These students will then be MultiCare employees-in-training and will take a modified version of our advanced phlebotomy certification course, which meets once per week for six weeks, while at the same time they will have supervised clinical training on site at a MultiCare clinic.

Digital Media is working on a community outreach project sponsored by former Bates trustee Theresa Pan Hosley. The students are producing a half-hour documentary on local author Merilee Tanbara. Merilee is writing a book about the Japanese community in Tacoma, the placement of Japanese Americans in concentration camps after Pearl Harbor, and how that event influenced her grandparent, parents, and her children. The goal of the book and documentary is to heal old traumas and reframe the effects of generational trauma.

Boeing and Lasor Fab donated a large amount of steel and aluminum products to the Welding program. During this time of scarcity and inflated prices on products these contributions have been a huge impact on the program.

Dean of Instruction, **Yifan Sun**, was a special guest presenter as part of the KBTC Kids Lunar New Year event on Friday February 11<sup>th</sup>.

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### **Mark Your Calendars!**

Vice President of Instruction Dr. Johnny Hu would like to invite Bates faculty and staff to his open drop-in office hours for Winter quarter. Below are the dates and times. The Zoom link is embedded in the date.

- [February 25, 11am-12pm](#)
- [March 11, 11am-12pm](#)

If you would like to request a one-on-one meeting with Johnny or to meet as a group/department, please reach out to [Jenifer Keltto](#).

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## **Student Services**

### **Guided Pathways**

President Dr. Lin Zhou, Vice President Steve Ashpole and Vice President Johnny Hu participated in a scheduled Guided Pathways coaching session on February 2, 2022. The session provided valuable insight and support based on the current and past experiences of representatives from Seattle Colleges and Clover Park Technical College. The discussion centered on program mapping, student admissions, assessment and advising. Assisting students through a process of co-requisites in Math and English offered useful information about how to help students move through the process. The greatest takeaway was learning how other colleges are managing through implementing the objectives of Guided Pathways and what their successes and pain points have been. Additional coaching sessions will be scheduled in the future.

### **Campus Life and Activities**

Campus Life and Activities was happy to take 5 students to Packwood for a three-day ski and snowboard retreat. The students shared a cabin and meals with the goal of getting students outside, promoting personal discovery, increasing social connectedness to other students, and increasing connectedness to nature and the outdoors.

Students applied online by submitting a personal statement. Out of 20 applications, the top-rated applicants were selected for interviews and six students were selected to attend. Student safety protocols were taken with respect to CDC recommendations for COVID testing protocols. All chosen participants represented students of color or students from the LGBTQIA+ communities.

You can watch them in action here. Or you can copy and paste this address into your browser: <https://www.youtube.com/watch?app=desktop&v=rhoBgjMASTg&feature=youtu.be>

Our hope was that after attending the trip, students would be able to:

- Overcome one challenge
- Identify a new way to participate in their own health
- Make one new social connection

**When surveyed, here is what the students said about their experience:**

Comments	Yes	No
<b>During this Trip I overcame one challenge.</b>	5	0
During this trip I identified a new way to participate in my own health.	5	0
<b>I made at least one new social connection during this time.</b>	5	0

This was a great college supported experience for students and we hope to support other similar opportunities in the future.

### **We've Moved!**

Bates Campus Life & Activities Center has moved from Building C to Building A, near the library and the courtyard on the first floor. This location is perfect for student events, student connectedness, and creating a vibrant student life on campus. Some consolidated services will now better serve the student population. In our new digs, you will find the office for Associated Student Government (ASG), Vet Corps, Campus Life staff, student lounge, game room, and a meditation room.

### **Student Events & Projects**

The ASG officers and ASG Event Coordinator have worked with the CLA staff and students to host multiple events over the quarter which included a macramé making workshop, a tie-dye event at South and Downtown campus. Upcoming events include a Valentine's movie screening of The Princess Bride, and a new CLA center grand opening event.

### **Title III Summary for January**

Bates was awarded \$2.5 million dollars in Title III funds, to be used over 5 years. This federal grant is designed to help colleges become self-sufficient and expand their capacity to serve low-income students by providing funds to improve and strengthen the academic quality, institutional management, and fiscal stability of eligible institutions.

Bates determined that it will use this grant to support student retention by hiring three student retention specialists, one instructional designer, one data analyst, and a work-based employment coordinator. Together, this team will aim to increase the number of fully online career training courses and students enrolled in these courses, while concurrently increasing the college's capacity to make data informed decisions and facilitate improved completion rates.

Two of the three retention specialists have been hired to start in mid-February. Eventually, one retention specialist will serve each campus, but for now one will be located at Downtown and one at South Campus.

A case management model with a cohort of 170 new students each will be in place for each position. Intake with each student will assess student needs and aid in providing resources, reducing barriers to educational goals. Retention Specialists will also oversee New Student Orientation and early alert, reminding students to meet with advising staff for degree audits at prescribed times.

Working with the Guided Pathways Student Intervention team and the college's ctclink subject matter experts to identify an early alert process and a behavioral intervention manual, Bates will standardize the intervention process and be well on the way to mapping use of early alert software in the future.

#### **Other Milestones**

- Instructional Designer job posted as a faculty position
- Data Analyst job description created and will be posted
- New simplified Time and Effort Reporting form created
- Monthly Activity Progress Report tool in place

#### **Student Services ctclink Updates**

##### **Updated Informational links on Bates Website**

Our Communications and Marketing department recently updated the ctclink information on our website. Please take a moment to visit these sites for quick reference and other information.

- Added a page for [glossary and acronyms](#)
- Updated the [Student page](#) and the [ctclink About page](#)
- Added a page for [key dates, events and timelines](#) with a subpage for the [finance office cutoff dates](#)



### **Additional Live Trainings hosted by Director of Enrollment**

Our Director of Enrollment, Cielito Lane comes to us from the State Board of Technical and Community Colleges, where she served as a CS Core Functional Analyst on the support side of ctcLink. With her experience and wealth of knowledge, she has sponsored some tremendous hands-on training sessions for Student Services staff, helping them to be as prepared as possible to support students post GoLive. In addition, she is encouraging a ramp up in completion of ctcLink trainings and testing which will serve to aid us in a smoother transition through the GoLive process. Many thanks to Cielito for her devotion to the success of our ctcLink launch.

The college has adjusted the ctcLink conversion shutdown for registration and enrollment from 1 week to 2. This will ensure enough time to troubleshoot and correct any issues/obstacles that result from the system conversion. Registration and enrollment will be handled manually during the shutdown, followed by registration under the new system post Go Live date. Students should be able to access their records in mid to late May 2022.

### **Outreach Advising and Conduct**

After a career spanning over 30 years at Bates, esteemed Advisor and Disabilities Coordinator, Dan Eberle announced his retirement effective March 1, 2022. Dan has served the college as a respected and tenured advisor over a multitude of academic programs. His compassion, creative spirit and wise counsel has aided countless students over the course of their educational journey. We here at Bates would like to honor and thank Dan for his years of service, commitment and caring; for contributing to student's lives as well to those of his colleagues. We warmly wish him happiness in retirement as he enjoys travel, his passions and interests. WE WISH YOU THE BEST, DAN!!!

### **Financial Aid**

We are proud to announce that our Financial Aid Team was the first to complete the User Approved Testing (UAT) for ctcLink. Great work and many thanks for the efforts to the Financial Aid Team for helping us be ready to GO LIVE!

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## Finance and Administrative Services

### Finance and Administration

The Finance and Administrative Services Department would like to welcome Svetlana Levchuk as she transitions from the General Services Department into her new role as the Accounts Receivable Specialist.

The department is currently working on cleaning up receivables and closing out monthly fiscal activities.

### Facilities and Operations

In the Facilities and Operations Department, Nathan Springfield was the most recent Custodian II hired, and the department is now fully staffed.

### Facilities Capital Projects Updates

#### Clyde Hupp Board Room – Renovate space and update technology

Work on this project will start in late May, with completion expected to be in early September.

#### Bottle Fill Stations – Downtown and South Campuses

Work began on this project at the beginning of February. We are hoping to have all the new stations installed in time for Spring quarter.

#### Relocation of CDL Program

While there are changes on the horizon for the CDL program, we continue to scout the area for new locations that suit the special ‘space needs’ of this important program.

#### Dust Collection System in the Carpentry Program

To borrow from the cooking adage about eggs, you can’t have a Carpentry program and an Architectural Woodworking program and not create a little sawdust. Next month we will be installing a new dust collection system to help keep the program spaces nice and tidy. We are planning for an early May completion date.

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## Accreditation Update

Bates has quietly passed another milestone on the path to next year’s re-accreditation visit. On March 1, the college submitted its Policies, Regulations, and Financial Review (PRFR) report. Informally known as the “purr-fur,” the report looks at all the building-blocks of college operations — from facilities and financial aid to budgets and the board.

A peer-review panel will read the documents and offer written feedback this spring. The results will be rolled into BTC's final self-study in 2022-23. [You can read more here.](#)

## This is Bates

### Spotlight on Students

#### Meet Practical Nurse student Jazmine Marion



#### **What program are you in, and why did you choose that program?**

I'm in Bates Licensed Practical Nursing (LPN) program. I chose this program because I wanted to get into an LPN program before I become an RN and I heard so many great reviews about this program and their instructors.

#### **What drew you to Bates Technical College, and what do you like the most about your educational experience?**

I wanted to thrive in this program so picking a program with supportive faculty and instructors is why I chose this program. I feel like the teaching material is personalized, making the experience of learning so relatable.

#### **Were there any obstacles or challenges that you worked through while in school?**

Yes, definitely! While in this nursing program it's my first priority so I had to make some tough decisions as far as reducing hours at work to study more or giving up free time. But this is all worth it because I see my end goal.

#### **When are you graduating, and what are your five-year plans?**

I graduate from Bates August of 2022! My goal is to continue schooling and get my BSN, Bachelor of science in nursing!

#### **Any advice you'd offer to prospective students considering technical education?**

Try it! There are so many options geared for every unique individual! Start with a meeting with an advisor to see what options they have for you. This decision to choose Bates could solidify your future foundation while doing something you love!

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## Employee Milestones

Congratulations to the following **March** anniversary employees!

- **Kimberly Herring**, General Services Coordinator, 25
- **Sang Trinh**, Custodian 2, 21
- **Andrea Green**, Barber Instructor, 13
- **Ines Lambertson**, CTE Program Assistant, 11
- **Galina Jalba**, Early Childhood Specialist 3, 9
- **Melinda Gauley**, Receptionist, 7
- **Jim Androy**, Electrical Construction Instructor, 7
- **Amy Mackey**, Child Studies Instructor, 7
- **Cynthia Morris**, Child Studies Instructor, 7
- **Shelia Lee**, Humanities Instructor, 6
- **Rosemary Pavegeau**, Administrative Assistant, 5
- **Sonia O'Flaherty**, Early Childhood Specialist 2, 3
- **Adam Cabeza**, Fire Service Instructor, 2
- **Bob Hayes**, Dental Lab Tech. Instructor, 2
- **Brian Wiwel**, Fire Service Instructor, 2
- **James Belsvig**, Assistant Chief Engineer, 1
- **Maria Mendez**, Practical Nursing Instructor, 1

### Peer Appreciations

Do you know a stellar student, a fantastic faculty or a superior staff member? Email your Peer Appreciation to [communications@batestech.edu](mailto:communications@batestech.edu) to be featured here!

## Bobcat Bits



Amber Edwards, Lead ECEAP teacher on the downtown campus was recognized by Ready, Set, Read, a program of Tacoma Communities in Schools. Miss Amber and her class have been participating in the program for five years. Amber says, 'I believe reading with and to children is a very important part of their development. Being able to send books home with my students is beneficial to families that do not have the opportunity to visit a library'.

Bates would like to recognize Amber, and thank her for her commitment to the children and the college's ECEAP program.



On May 9, 2022, Bates Technical College, along with South Puget Sound Community College and Yakima Valley College, will move to a new system for student registration and self-service called ctcLink. ctcLink will provide a set of mobile-friendly tools for you to manage your college business online. It will allow you to:

- View or update your student information and manage personal contact info.
- Register for classes, add, and drop.
- Pay tuition and fees and handle financial aid processes.
- View your grades, track academic goals, and apply for graduation.
- Contact your instructors or advisor.

Learn more at [BatesTech.edu/ctcLink](https://BatesTech.edu/ctcLink).

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### **Mental Health Highlight**

During the winter months, you may feel lethargic and unhappy, especially after the holidays are over. You could be suffering from the winter blues, or even the more serious Seasonal Affective Disorder, a subtype of major depression. The shorter days and darker nights of winter are a main cause. Daylight lets your body know when you should be awake and asleep, so more sunlight makes you alert and less sunlight makes you groggy.

Did you know that something as simple as eating healthy can improve these symptoms? Feeling blue can make you desire foods high in fat, carbohydrates and sugar. Try to resist temptation since these can make your tiredness and moodiness intensify. Instead, eat more vegetables, nuts and beans, fruits and whole grains. Click on the following link for more tips: [Overcoming the Winter Blues](#)

Dates to Remember (find details on the [college calendar](#))

- ASG General Assembly, March 4
- Leadership Listening Session, March 8
- Winter Quarter ends, March 15
- Spring Break, March 16- 27
- Spring Quarter begins, March 28
- Last day for budget transfers, operating budgets and grants into FMS, March 28
- Last day to Add a class without instructor permission, March 30

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