

When you first contacted Bates, did you already know what Program you wanted to enroll in?

Project	Yes, and I am enrolled in that program now. (1)	Yes, but I enrolled in a different program. (2)	Yes, but I have since changed to a different program. (3)	I was fairly sure what I wanted to do but wanted more advice. (4)	No, I wasn't sure what I wanted to do. (5)	Respondents/Enrollments
Student Satisfaction Survey	409 (85.21%)	15 (3.13%)	13 (2.71%)	28 (5.83%)	28 (5.83%)	480/1754 (27.37%)
Total	409 (85.21%)	15 (3.13%)	13 (2.71%)	28 (5.83%)	28 (5.83%)	480/1754 (27.37%)

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The College Catalog accurately represented my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	144 (30.32%)	177 (37.26%)	82 (17.26%)	17 (3.58%)	9 (1.89%)	46 (9.68%)	475/1754 (27.08%)	4.00	0.94
Total	144 (30.32%)	177 (37.26%)	82 (17.26%)	17 (3.58%)	9 (1.89%)	46 (9.68%)	475/1754 (27.08%)	4.00	0.94

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Information provided by the college is accurate.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	151 (31.79%)	203 (42.74%)	65 (13.68%)	26 (5.47%)	12 (2.53%)	18 (3.79%)	475/1754 (27.08%)	4.00	0.97
Total	151 (31.79%)	203 (42.74%)	65 (13.68%)	26 (5.47%)	12 (2.53%)	18 (3.79%)	475/1754 (27.08%)	4.00	0.97

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Information provided by the College is clear.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	145 (30.79%)	178 (37.79%)	87 (18.47%)	31 (6.58%)	13 (2.76%)	17 (3.61%)	471/1754 (26.85%)	3.91	1.02
Total	145 (30.79%)	178 (37.79%)	87 (18.47%)	31 (6.58%)	13 (2.76%)	17 (3.61%)	471/1754 (26.85%)	3.91	1.02

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The student handbook is understandable

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	142 (30.15%)	196 (41.61%)	81 (17.2%)	7 (1.49%)	6 (1.27%)	39 (8.28%)	471/1754 (26.85%)	4.07	0.84
Total	142 (30.15%)	196 (41.61%)	81 (17.2%)	7 (1.49%)	6 (1.27%)	39 (8.28%)	471/1754 (26.85%)	4.07	0.84

Satisfaction Survey

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Calls to the Registration Office were answered quickly.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	131 (27.75%)	130 (27.54%)	97 (20.55%)	27 (5.72%)	22 (4.66%)	65 (13.77%)	472/1754 (26.91%)	3.79	1.13
Total	131 (27.75%)	130 (27.54%)	97 (20.55%)	27 (5.72%)	22 (4.66%)	65 (13.77%)	472/1754 (26.91%)	3.79	1.13

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : New Student Orientation was informative. (Answer "N/A" if you did not attend)

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	105 (22.01%)	117 (24.53%)	74 (15.51%)	16 (3.35%)	7 (1.47%)	158 (33.12%)	477/1754 (27.19%)	3.93	0.98
Total	105 (22.01%)	117 (24.53%)	74 (15.51%)	16 (3.35%)	7 (1.47%)	158 (33.12%)	477/1754 (27.19%)	3.93	0.98

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The registration process is easy to follow.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	135 (28.6%)	198 (41.95%)	95 (20.13%)	21 (4.45%)	12 (2.54%)	11 (2.33%)	472/1754 (26.91%)	3.92	0.95
Total	135 (28.6%)	198 (41.95%)	95 (20.13%)	21 (4.45%)	12 (2.54%)	11 (2.33%)	472/1754 (26.91%)	3.92	0.95

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The registration office was able to answer my questions.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	146 (31%)	176 (37.37%)	82 (17.41%)	16 (3.4%)	15 (3.18%)	36 (7.64%)	471/1754 (26.85%)	3.97	0.99
Total	146 (31%)	176 (37.37%)	82 (17.41%)	16 (3.4%)	15 (3.18%)	36 (7.64%)	471/1754 (26.85%)	3.97	0.99

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : My advisor helped me through the enrollment process.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	206 (43.64%)	129 (27.33%)	69 (14.62%)	24 (5.08%)	19 (4.03%)	25 (5.3%)	472/1754 (26.91%)	4.07	1.10
Total	206 (43.64%)	129 (27.33%)	69 (14.62%)	24 (5.08%)	19 (4.03%)	25 (5.3%)	472/1754 (26.91%)	4.07	1.10

Satisfaction Survey

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I understand what classes I need to take to meet my goals.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	193 (41.24%)	182 (38.89%)	60 (12.82%)	14 (2.99%)	8 (1.71%)	11 (2.35%)	468/1754 (26.68%)	4.18	0.90
Total	193 (41.24%)	182 (38.89%)	60 (12.82%)	14 (2.99%)	8 (1.71%)	11 (2.35%)	468/1754 (26.68%)	4.18	0.90

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I was able to take assessment tests (e.g. CASAS, Accuplacer) at a convenient time.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	144 (30.64%)	152 (32.34%)	61 (12.98%)	6 (1.28%)	5 (1.06%)	102 (21.7%)	470/1754 (26.8%)	4.15	0.85
Total	144 (30.64%)	152 (32.34%)	61 (12.98%)	6 (1.28%)	5 (1.06%)	102 (21.7%)	470/1754 (26.8%)	4.15	0.85

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The assessment process is simple.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	125 (26.54%)	172 (36.52%)	73 (15.5%)	6 (1.27%)	3 (0.64%)	92 (19.53%)	471/1754 (26.85%)	4.08	0.81
Total	125 (26.54%)	172 (36.52%)	73 (15.5%)	6 (1.27%)	3 (0.64%)	92 (19.53%)	471/1754 (26.85%)	4.08	0.81

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : My test scores were helpful to me in planning my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	106 (22.46%)	136 (28.81%)	95 (20.13%)	18 (3.81%)	9 (1.91%)	108 (22.88%)	472/1754 (26.91%)	3.86	0.98
Total	106 (22.46%)	136 (28.81%)	95 (20.13%)	18 (3.81%)	9 (1.91%)	108 (22.88%)	472/1754 (26.91%)	3.86	0.98

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : My advisor was able to explain my test scores to me.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	108 (22.83%)	113 (23.89%)	95 (20.08%)	20 (4.23%)	16 (3.38%)	121 (25.58%)	473/1754 (26.97%)	3.79	1.08
Total	108 (22.83%)	113 (23.89%)	95 (20.08%)	20 (4.23%)	16 (3.38%)	121 (25.58%)	473/1754 (26.97%)	3.79	1.08

Satisfaction Survey

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I understand what tuition I have to pay.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	158 (33.55%)	186 (39.49%)	62 (13.16%)	15 (3.18%)	7 (1.49%)	43 (9.13%)	471/1754 (26.85%)	4.11	0.89
Total	158 (33.55%)	186 (39.49%)	62 (13.16%)	15 (3.18%)	7 (1.49%)	43 (9.13%)	471/1754 (26.85%)	4.11	0.89

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The refund policies are easy to understand.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	133 (28.3%)	162 (34.47%)	85 (18.09%)	15 (3.19%)	9 (1.91%)	66 (14.04%)	470/1754 (26.8%)	3.98	0.94
Total	133 (28.3%)	162 (34.47%)	85 (18.09%)	15 (3.19%)	9 (1.91%)	66 (14.04%)	470/1754 (26.8%)	3.98	0.94

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I understand the additional fees I need to pay.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	127 (27.14%)	169 (36.11%)	77 (16.45%)	31 (6.62%)	11 (2.35%)	53 (11.32%)	468/1754 (26.68%)	3.89	1.01
Total	127 (27.14%)	169 (36.11%)	77 (16.45%)	31 (6.62%)	11 (2.35%)	53 (11.32%)	468/1754 (26.68%)	3.89	1.01

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I know where to find the student handbook on the college's website.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	130 (27.84%)	177 (37.9%)	79 (16.92%)	35 (7.49%)	16 (3.43%)	30 (6.42%)	467/1754 (26.62%)	3.85	1.05
Total	130 (27.84%)	177 (37.9%)	79 (16.92%)	35 (7.49%)	16 (3.43%)	30 (6.42%)	467/1754 (26.62%)	3.85	1.05

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Emails to the Registration Office were answered quickly.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	105 (22.29%)	115 (24.42%)	95 (20.17%)	18 (3.82%)	11 (2.34%)	127 (26.96%)	471/1754 (26.85%)	3.83	1.03
Total	105 (22.29%)	115 (24.42%)	95 (20.17%)	18 (3.82%)	11 (2.34%)	127 (26.96%)	471/1754 (26.85%)	3.83	1.03

Satisfaction Survey

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I understand when I have to pay tuition.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	157 (33.62%)	189 (40.47%)	59 (12.63%)	10 (2.14%)	6 (1.28%)	46 (9.85%)	467/1754 (26.62%)	4.14	0.85
Total	157 (33.62%)	189 (40.47%)	59 (12.63%)	10 (2.14%)	6 (1.28%)	46 (9.85%)	467/1754 (26.62%)	4.14	0.85

The following statements relate to enrollment and registration. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Emails to the Registration Office were answered effectively.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	106 (22.89%)	113 (24.41%)	92 (19.87%)	13 (2.81%)	14 (3.02%)	125 (27%)	463/1754 (26.4%)	3.84	1.04
Total	106 (22.89%)	113 (24.41%)	92 (19.87%)	13 (2.81%)	14 (3.02%)	125 (27%)	463/1754 (26.4%)	3.84	1.04

Did you apply for Financial Aid before you registered for classes?

Project	Yes (1)	No (2)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	256 (55.29%)	207 (44.71%)	463/1754 (26.4%)	1.45	0.50
Total	256 (55.29%)	207 (44.71%)	463/1754 (26.4%)	1.45	0.50

Did you meet the Financial Aid Priority Processing deadlines?

Project	Yes (1)	No (2)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	196 (79.03%)	20 (8.06%)	32 (12.9%)	248/1754 (14.14%)	1.09	0.29
Total	196 (79.03%)	20 (8.06%)	32 (12.9%)	248/1754 (14.14%)	1.09	0.29

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : The financial aid application process was clear.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	72 (29.03%)	78 (31.45%)	53 (21.37%)	21 (8.47%)	12 (4.84%)	12 (4.84%)	248/1754 (14.14%)	3.75	1.13
Total	72 (29.03%)	78 (31.45%)	53 (21.37%)	21 (8.47%)	12 (4.84%)	12 (4.84%)	248/1754 (14.14%)	3.75	1.13

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : The materials you received were adequate

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	70 (28.11%)	95 (38.15%)	50 (20.08%)	14 (5.62%)	9 (3.61%)	11 (4.42%)	249/1754 (14.2%)	3.85	1.03
Total	70 (28.11%)	95 (38.15%)	50 (20.08%)	14 (5.62%)	9 (3.61%)	11 (4.42%)	249/1754 (14.2%)	3.85	1.03

Satisfaction Survey

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : The materials you received were understandable

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	75 (30.12%)	90 (36.14%)	50 (20.08%)	14 (5.62%)	9 (3.61%)	11 (4.42%)	249/1754 (14.2%)	3.87	1.04
Total	75 (30.12%)	90 (36.14%)	50 (20.08%)	14 (5.62%)	9 (3.61%)	11 (4.42%)	249/1754 (14.2%)	3.87	1.04

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : Calls to the Financial Aid Office were answered in a timely manner.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	62 (24.8%)	58 (23.2%)	36 (14.4%)	24 (9.6%)	41 (16.4%)	29 (11.6%)	250/1754 (14.25%)	3.34	1.46
Total	62 (24.8%)	58 (23.2%)	36 (14.4%)	24 (9.6%)	41 (16.4%)	29 (11.6%)	250/1754 (14.25%)	3.34	1.46

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : Calls to Financial Aid were answered effectively.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	62 (24.8%)	57 (22.8%)	38 (15.2%)	29 (11.6%)	34 (13.6%)	30 (12%)	250/1754 (14.25%)	3.38	1.41
Total	62 (24.8%)	57 (22.8%)	38 (15.2%)	29 (11.6%)	34 (13.6%)	30 (12%)	250/1754 (14.25%)	3.38	1.41

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : I understood my award letter

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	73 (29.08%)	80 (31.87%)	44 (17.53%)	15 (5.98%)	9 (3.59%)	30 (11.95%)	251/1754 (14.31%)	3.87	1.08
Total	73 (29.08%)	80 (31.87%)	44 (17.53%)	15 (5.98%)	9 (3.59%)	30 (11.95%)	251/1754 (14.31%)	3.87	1.08

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : I understood the funds I was eligible for

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	70 (27.89%)	95 (37.85%)	36 (14.34%)	15 (5.98%)	15 (5.98%)	20 (7.97%)	251/1754 (14.31%)	3.82	1.13
Total	70 (27.89%)	95 (37.85%)	36 (14.34%)	15 (5.98%)	15 (5.98%)	20 (7.97%)	251/1754 (14.31%)	3.82	1.13

Satisfaction Survey

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : I understood the Bank Mobile Financial Aid disbursement process

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	69 (27.82%)	78 (31.45%)	44 (17.74%)	12 (4.84%)	13 (5.24%)	32 (12.9%)	248/1754 (14.14%)	3.82	1.12
Total	69 (27.82%)	78 (31.45%)	44 (17.74%)	12 (4.84%)	13 (5.24%)	32 (12.9%)	248/1754 (14.14%)	3.82	1.12

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : I received my first Financial Aid disbursements on time

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	60 (24.1%)	73 (29.32%)	34 (13.65%)	18 (7.23%)	24 (9.64%)	40 (16.06%)	249/1754 (14.2%)	3.61	1.30
Total	60 (24.1%)	73 (29.32%)	34 (13.65%)	18 (7.23%)	24 (9.64%)	40 (16.06%)	249/1754 (14.2%)	3.61	1.30

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : I was made aware of other funding sources available on campus

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	69 (27.82%)	73 (29.44%)	53 (21.37%)	20 (8.06%)	10 (4.03%)	23 (9.27%)	248/1754 (14.14%)	3.76	1.12
Total	69 (27.82%)	73 (29.44%)	53 (21.37%)	20 (8.06%)	10 (4.03%)	23 (9.27%)	248/1754 (14.14%)	3.76	1.12

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : Overall, the Financial Aid Office provided a level of service that met my needs

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	70 (28.23%)	76 (30.65%)	46 (18.55%)	20 (8.06%)	21 (8.47%)	15 (6.05%)	248/1754 (14.14%)	3.66	1.24
Total	70 (28.23%)	76 (30.65%)	46 (18.55%)	20 (8.06%)	21 (8.47%)	15 (6.05%)	248/1754 (14.14%)	3.66	1.24

The following statements relate to financial aid. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you (such as if you did not apply for financial aid) or you cannot remember the experience, please select N/A. : I was able to use the Financial Aid web site (www.bates.ctc.edu/FinancialAid) to obtain financial aid information

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	69 (28.05%)	79 (32.11%)	50 (20.33%)	12 (4.88%)	8 (3.25%)	28 (11.38%)	246/1754 (14.03%)	3.87	1.04
Total	69 (28.05%)	79 (32.11%)	50 (20.33%)	12 (4.88%)	8 (3.25%)	28 (11.38%)	246/1754 (14.03%)	3.87	1.04

Satisfaction Survey

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
Parking spaces are sufficient for the number of students.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	32 (15.69%)	49 (24.02%)	30 (14.71%)	25 (12.25%)	20 (9.8%)	48 (23.53%)	204/1754 (11.63%)	3.31	1.31
Total	32 (15.69%)	49 (24.02%)	30 (14.71%)	25 (12.25%)	20 (9.8%)	48 (23.53%)	204/1754 (11.63%)	3.31	1.31

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
Parking areas are well lit and safe.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	29 (14.22%)	70 (34.31%)	39 (19.12%)	14 (6.86%)	5 (2.45%)	47 (23.04%)	204/1754 (11.63%)	3.66	0.98
Total	29 (14.22%)	70 (34.31%)	39 (19.12%)	14 (6.86%)	5 (2.45%)	47 (23.04%)	204/1754 (11.63%)	3.66	0.98

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : **The Campus is a safe place to be.**

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	36 (17.73%)	74 (36.45%)	43 (21.18%)	7 (3.45%)	8 (3.94%)	35 (17.24%)	203/1754 (11.57%)	3.73	1.00
Total	36 (17.73%)	74 (36.45%)	43 (21.18%)	7 (3.45%)	8 (3.94%)	35 (17.24%)	203/1754 (11.57%)	3.73	1.00

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : **I know who to contact in an emergency.**

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	41 (20.2%)	88 (43.35%)	29 (14.29%)	10 (4.93%)	4 (1.97%)	31 (15.27%)	203/1754 (11.57%)	3.88	0.92
Total	41 (20.2%)	88 (43.35%)	29 (14.29%)	10 (4.93%)	4 (1.97%)	31 (15.27%)	203/1754 (11.57%)	3.88	0.92

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : **The campus is well maintained.**

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	41 (20.2%)	78 (38.42%)	41 (20.2%)	4 (1.97%)	7 (3.45%)	32 (15.76%)	203/1754 (11.57%)	3.83	0.96
Total	41 (20.2%)	78 (38.42%)	41 (20.2%)	4 (1.97%)	7 (3.45%)	32 (15.76%)	203/1754 (11.57%)	3.83	0.96

Satisfaction Survey

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
There are enough places to study on campus.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	36 (17.65%)	68 (33.33%)	41 (20.1%)	9 (4.41%)	5 (2.45%)	45 (22.06%)	204/1754 (11.63%)	3.76	0.97
Total	36 (17.65%)	68 (33.33%)	41 (20.1%)	9 (4.41%)	5 (2.45%)	45 (22.06%)	204/1754 (11.63%)	3.76	0.97

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
There are enough common areas or places to relax on campus.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	33 (16.26%)	64 (31.53%)	42 (20.69%)	12 (5.91%)	6 (2.96%)	46 (22.66%)	203/1754 (11.57%)	3.68	1.01
Total	33 (16.26%)	64 (31.53%)	42 (20.69%)	12 (5.91%)	6 (2.96%)	46 (22.66%)	203/1754 (11.57%)	3.68	1.01

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
My class areas are clean and well maintained.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	47 (23.27%)	76 (37.62%)	32 (15.84%)	5 (2.48%)	4 (1.98%)	38 (18.81%)	202/1754 (11.52%)	3.96	0.91
Total	47 (23.27%)	76 (37.62%)	32 (15.84%)	5 (2.48%)	4 (1.98%)	38 (18.81%)	202/1754 (11.52%)	3.96	0.91

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
Signage is good and I can find classes and other services easily.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	31 (15.35%)	71 (35.15%)	46 (22.77%)	10 (4.95%)	5 (2.48%)	39 (19.31%)	202/1754 (11.52%)	3.69	0.95
Total	31 (15.35%)	71 (35.15%)	46 (22.77%)	10 (4.95%)	5 (2.48%)	39 (19.31%)	202/1754 (11.52%)	3.69	0.95

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
The College feels welcoming and friendly.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	48 (23.53%)	75 (36.76%)	40 (19.61%)	6 (2.94%)	4 (1.96%)	31 (15.2%)	204/1754 (11.63%)	3.91	0.92
Total	48 (23.53%)	75 (36.76%)	40 (19.61%)	6 (2.94%)	4 (1.96%)	31 (15.2%)	204/1754 (11.63%)	3.91	0.92

Satisfaction Survey

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
Reception staff are knowledgeable and can direct me to the right person to answer my questions.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	53 (25.98%)	80 (39.22%)	28 (13.73%)	1 (0.49%)	4 (1.96%)	38 (18.63%)	204/1754 (11.63%)	4.07	0.85
Total	53 (25.98%)	80 (39.22%)	28 (13.73%)	1 (0.49%)	4 (1.96%)	38 (18.63%)	204/1754 (11.63%)	4.07	0.85

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
There are enough computing facilities on campus.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	40 (19.61%)	68 (33.33%)	35 (17.16%)	3 (1.47%)	3 (1.47%)	55 (26.96%)	204/1754 (11.63%)	3.93	0.88
Total	40 (19.61%)	68 (33.33%)	35 (17.16%)	3 (1.47%)	3 (1.47%)	55 (26.96%)	204/1754 (11.63%)	3.93	0.88

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
Computing facilities are available at the hours I need them to be.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	32 (15.69%)	58 (28.43%)	36 (17.65%)	10 (4.9%)	6 (2.94%)	62 (30.39%)	204/1754 (11.63%)	3.70	1.03
Total	32 (15.69%)	58 (28.43%)	36 (17.65%)	10 (4.9%)	6 (2.94%)	62 (30.39%)	204/1754 (11.63%)	3.70	1.03

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
I can reliably connect to the wireless network on campus.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	34 (16.67%)	56 (27.45%)	36 (17.65%)	13 (6.37%)	17 (8.33%)	48 (23.53%)	204/1754 (11.63%)	3.49	1.23
Total	34 (16.67%)	56 (27.45%)	36 (17.65%)	13 (6.37%)	17 (8.33%)	48 (23.53%)	204/1754 (11.63%)	3.49	1.23

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. :
Library hours are convenient.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	22 (10.78%)	52 (25.49%)	43 (21.08%)	9 (4.41%)	6 (2.94%)	72 (35.29%)	204/1754 (11.63%)	3.57	1.00
Total	22 (10.78%)	52 (25.49%)	43 (21.08%)	9 (4.41%)	6 (2.94%)	72 (35.29%)	204/1754 (11.63%)	3.57	1.00

Satisfaction Survey

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The library has a good selection of resources for my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	28 (13.73%)	51 (25%)	40 (19.61%)	5 (2.45%)	2 (0.98%)	78 (38.24%)	204/1754 (11.63%)	3.78	0.89
Total	28 (13.73%)	51 (25%)	40 (19.61%)	5 (2.45%)	2 (0.98%)	78 (38.24%)	204/1754 (11.63%)	3.78	0.89

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The library staff are knowledgeable.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	42 (20.59%)	57 (27.94%)	22 (10.78%)	2 (0.98%)	0 (0%)	81 (39.71%)	204/1754 (11.63%)	4.13	0.76
Total	42 (20.59%)	57 (27.94%)	22 (10.78%)	2 (0.98%)	0 (0%)	81 (39.71%)	204/1754 (11.63%)	4.13	0.76

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The library staff are helpful.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	45 (22.06%)	57 (27.94%)	23 (11.27%)	1 (0.49%)	0 (0%)	78 (38.24%)	204/1754 (11.63%)	4.16	0.74
Total	45 (22.06%)	57 (27.94%)	23 (11.27%)	1 (0.49%)	0 (0%)	78 (38.24%)	204/1754 (11.63%)	4.16	0.74

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I know how to get tutoring support if I need it.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	33 (16.34%)	61 (30.2%)	37 (18.32%)	9 (4.46%)	6 (2.97%)	56 (27.72%)	202/1754 (11.52%)	3.73	1.01
Total	33 (16.34%)	61 (30.2%)	37 (18.32%)	9 (4.46%)	6 (2.97%)	56 (27.72%)	202/1754 (11.52%)	3.73	1.01

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Tutoring support helped me in my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	19 (9.36%)	29 (14.29%)	31 (15.27%)	2 (0.99%)	5 (2.46%)	117 (57.64%)	203/1754 (11.57%)	3.64	1.04
Total	19 (9.36%)	29 (14.29%)	31 (15.27%)	2 (0.99%)	5 (2.46%)	117 (57.64%)	203/1754 (11.57%)	3.64	1.04

Satisfaction Survey

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The quality of food served on campus is good.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	19 (9.41%)	37 (18.32%)	41 (20.3%)	15 (7.43%)	4 (1.98%)	86 (42.57%)	202/1754 (11.52%)	3.45	1.02
Total	19 (9.41%)	37 (18.32%)	41 (20.3%)	15 (7.43%)	4 (1.98%)	86 (42.57%)	202/1754 (11.52%)	3.45	1.02

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Food service hours at Downtown Campus are convenient for me.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	13 (6.37%)	31 (15.2%)	39 (19.12%)	8 (3.92%)	5 (2.45%)	108 (52.94%)	204/1754 (11.63%)	3.41	1.00
Total	13 (6.37%)	31 (15.2%)	39 (19.12%)	8 (3.92%)	5 (2.45%)	108 (52.94%)	204/1754 (11.63%)	3.41	1.00

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Food available through the cafeteria or vending machines is reasonably priced.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	18 (8.82%)	35 (17.16%)	44 (21.57%)	12 (5.88%)	10 (4.9%)	85 (41.67%)	204/1754 (11.63%)	3.33	1.11
Total	18 (8.82%)	35 (17.16%)	44 (21.57%)	12 (5.88%)	10 (4.9%)	85 (41.67%)	204/1754 (11.63%)	3.33	1.11

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : There is a good selection of food choices available on campus.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	16 (7.88%)	34 (16.75%)	41 (20.2%)	20 (9.85%)	11 (5.42%)	81 (39.9%)	203/1754 (11.57%)	3.20	1.14
Total	16 (7.88%)	34 (16.75%)	41 (20.2%)	20 (9.85%)	11 (5.42%)	81 (39.9%)	203/1754 (11.57%)	3.20	1.14

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The College store has my textbooks and program supplies when I needed them.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	25 (12.25%)	54 (26.47%)	34 (16.67%)	7 (3.43%)	9 (4.41%)	75 (36.76%)	204/1754 (11.63%)	3.61	1.08
Total	25 (12.25%)	54 (26.47%)	34 (16.67%)	7 (3.43%)	9 (4.41%)	75 (36.76%)	204/1754 (11.63%)	3.61	1.08

Satisfaction Survey

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The College store have a good selection of other items (supplies, snacks, gifts, etc.).

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	29 (14.22%)	50 (24.51%)	43 (21.08%)	10 (4.9%)	3 (1.47%)	69 (33.82%)	204/1754 (11.63%)	3.68	0.97
Total	29 (14.22%)	50 (24.51%)	43 (21.08%)	10 (4.9%)	3 (1.47%)	69 (33.82%)	204/1754 (11.63%)	3.68	0.97

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : College store staff help me find what I need for my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	37 (18.5%)	48 (24%)	37 (18.5%)	3 (1.5%)	1 (0.5%)	74 (37%)	200/1754 (11.4%)	3.93	0.87
Total	37 (18.5%)	48 (24%)	37 (18.5%)	3 (1.5%)	1 (0.5%)	74 (37%)	200/1754 (11.4%)	3.93	0.87

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The main Bates website (bates.ctc.edu) has accurate and up-to-date information.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	41 (20.1%)	84 (41.18%)	44 (21.57%)	6 (2.94%)	6 (2.94%)	23 (11.27%)	204/1754 (11.63%)	3.82	0.93
Total	41 (20.1%)	84 (41.18%)	44 (21.57%)	6 (2.94%)	6 (2.94%)	23 (11.27%)	204/1754 (11.63%)	3.82	0.93

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I use the main Bates website (bates.ctc.edu) to find information and answers to my questions.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	45 (22.28%)	71 (35.15%)	43 (21.29%)	11 (5.45%)	4 (1.98%)	28 (13.86%)	202/1754 (11.52%)	3.82	0.97
Total	45 (22.28%)	71 (35.15%)	43 (21.29%)	11 (5.45%)	4 (1.98%)	28 (13.86%)	202/1754 (11.52%)	3.82	0.97

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The main Bates website (bates.ctc.edu) is clear and easy to use.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	45 (22.17%)	80 (39.41%)	40 (19.7%)	12 (5.91%)	4 (1.97%)	22 (10.84%)	203/1754 (11.57%)	3.83	0.95
Total	45 (22.17%)	80 (39.41%)	40 (19.7%)	12 (5.91%)	4 (1.97%)	22 (10.84%)	203/1754 (11.57%)	3.83	0.95

Satisfaction Survey

The following statements relate to College facilities and resources. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : Calls to Facilities were answered effectively.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	30 (14.71%)	59 (28.92%)	39 (19.12%)	5 (2.45%)	4 (1.96%)	67 (32.84%)	204/1754 (11.63%)	3.77	0.93
Total	30 (14.71%)	59 (28.92%)	39 (19.12%)	5 (2.45%)	4 (1.96%)	67 (32.84%)	204/1754 (11.63%)	3.77	0.93

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I am aware of the Diversity Center.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	86 (18.38%)	152 (32.48%)	77 (16.45%)	35 (7.48%)	20 (4.27%)	98 (20.94%)	468/1754 (26.68%)	3.67	1.10
Total	86 (18.38%)	152 (32.48%)	77 (16.45%)	35 (7.48%)	20 (4.27%)	98 (20.94%)	468/1754 (26.68%)	3.67	1.10

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I visit the Diversity Center at least once a quarter.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	49 (10.52%)	46 (9.87%)	81 (17.38%)	69 (14.81%)	59 (12.66%)	162 (34.76%)	466/1754 (26.57%)	2.86	1.34
Total	49 (10.52%)	46 (9.87%)	81 (17.38%)	69 (14.81%)	59 (12.66%)	162 (34.76%)	466/1754 (26.57%)	2.86	1.34

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I know what the Diversity Center does and what services they offer.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	59 (12.72%)	79 (17.03%)	97 (20.91%)	61 (13.15%)	47 (10.13%)	121 (26.08%)	464/1754 (26.45%)	3.12	1.28
Total	59 (12.72%)	79 (17.03%)	97 (20.91%)	61 (13.15%)	47 (10.13%)	121 (26.08%)	464/1754 (26.45%)	3.12	1.28

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I know who my ASG officers are.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	52 (11.16%)	59 (12.66%)	98 (21.03%)	81 (17.38%)	60 (12.88%)	116 (24.89%)	466/1754 (26.57%)	2.89	1.29
Total	52 (11.16%)	59 (12.66%)	98 (21.03%)	81 (17.38%)	60 (12.88%)	116 (24.89%)	466/1754 (26.57%)	2.89	1.29

Satisfaction Survey

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I know how to contact my ASG officers.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	54 (11.56%)	64 (13.7%)	96 (20.56%)	78 (16.7%)	56 (11.99%)	119 (25.48%)	467/1754 (26.62%)	2.95	1.29
Total	54 (11.56%)	64 (13.7%)	96 (20.56%)	78 (16.7%)	56 (11.99%)	119 (25.48%)	467/1754 (26.62%)	2.95	1.29

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The ASG elections are fair.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	50 (10.75%)	55 (11.83%)	131 (28.17%)	20 (4.3%)	21 (4.52%)	188 (40.43%)	465/1754 (26.51%)	3.34	1.09
Total	50 (10.75%)	55 (11.83%)	131 (28.17%)	20 (4.3%)	21 (4.52%)	188 (40.43%)	465/1754 (26.51%)	3.34	1.09

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The ASG elections are meaningful.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	56 (12.1%)	53 (11.45%)	136 (29.37%)	19 (4.1%)	26 (5.62%)	173 (37.37%)	463/1754 (26.4%)	3.32	1.13
Total	56 (12.1%)	53 (11.45%)	136 (29.37%)	19 (4.1%)	26 (5.62%)	173 (37.37%)	463/1754 (26.4%)	3.32	1.13

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : The ASG is an important voice for students.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	63 (13.61%)	70 (15.12%)	125 (27%)	19 (4.1%)	21 (4.54%)	165 (35.64%)	463/1754 (26.4%)	3.45	1.11
Total	63 (13.61%)	70 (15.12%)	125 (27%)	19 (4.1%)	21 (4.54%)	165 (35.64%)	463/1754 (26.4%)	3.45	1.11

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : I participate in at least one College club.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	51 (11.02%)	35 (7.56%)	74 (15.98%)	66 (14.25%)	77 (16.63%)	160 (34.56%)	463/1754 (26.4%)	2.73	1.40
Total	51 (11.02%)	35 (7.56%)	74 (15.98%)	66 (14.25%)	77 (16.63%)	160 (34.56%)	463/1754 (26.4%)	2.73	1.40

Satisfaction Survey

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : There is a good selection of College clubs.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	44 (9.54%)	52 (11.28%)	132 (28.63%)	25 (5.42%)	28 (6.07%)	180 (39.05%)	461/1754 (26.28%)	3.21	1.12
Total	44 (9.54%)	52 (11.28%)	132 (28.63%)	25 (5.42%)	28 (6.07%)	180 (39.05%)	461/1754 (26.28%)	3.21	1.12

The following statements relate to co-curricular activities. Please indicate how much you agree or disagree with each statement. If any statement does not apply to you or you cannot remember the experience, please select N/A. : There are enough cultural events on campus.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	50 (11.04%)	58 (12.8%)	127 (28.04%)	23 (5.08%)	25 (5.52%)	170 (37.53%)	453/1754 (25.83%)	3.30	1.12
Total	50 (11.04%)	58 (12.8%)	127 (28.04%)	23 (5.08%)	25 (5.52%)	170 (37.53%)	453/1754 (25.83%)	3.30	1.12

Do you have children under 8 years of age?

Project	Yes (1)	No (2)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	97 (21.13%)	362 (78.87%)	459/1754 (26.17%)	1.79	0.41
Total	97 (21.13%)	362 (78.87%)	459/1754 (26.17%)	1.79	0.41

Do you use the childcare centers on campus?

Project	Yes (1)	No (2)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	10 (10.42%)	86 (89.58%)	96/1754 (5.47%)	1.90	0.31
Total	10 (10.42%)	86 (89.58%)	96/1754 (5.47%)	1.90	0.31

Please indicate how much you agree with the following statements. : The childcare center provides excellent care for my child

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	9 (10.98%)	6 (7.32%)	59 (71.95%)	1 (1.22%)	7 (8.54%)	82/1754 (4.68%)	3.11	0.93
Total	9 (10.98%)	6 (7.32%)	59 (71.95%)	1 (1.22%)	7 (8.54%)	82/1754 (4.68%)	3.11	0.93

Please indicate how much you agree with the following statements. : The childcare center hours are convenient for me.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	9 (11.11%)	5 (6.17%)	60 (74.07%)	1 (1.23%)	6 (7.41%)	81/1754 (4.62%)	3.12	0.90
Total	9 (11.11%)	5 (6.17%)	60 (74.07%)	1 (1.23%)	6 (7.41%)	81/1754 (4.62%)	3.12	0.90

Satisfaction Survey

Please indicate how much you agree with the following statements. : The childcare staff inform me of how my child is doing.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	9 (11.11%)	5 (6.17%)	60 (74.07%)	1 (1.23%)	6 (7.41%)	81/1754 (4.62%)	3.12	0.90
Total	9 (11.11%)	5 (6.17%)	60 (74.07%)	1 (1.23%)	6 (7.41%)	81/1754 (4.62%)	3.12	0.90

Please indicate how much you agree with the following statements. : Calls to the childcare center are answered quickly.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	7 (8.54%)	7 (8.54%)	59 (71.95%)	1 (1.22%)	8 (9.76%)	82/1754 (4.68%)	3.05	0.91
Total	7 (8.54%)	7 (8.54%)	59 (71.95%)	1 (1.22%)	8 (9.76%)	82/1754 (4.68%)	3.05	0.91

Please indicate how much you agree with the following statements. : Calls to childcare center are answered effectively.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	8 (10.13%)	5 (6.33%)	58 (73.42%)	1 (1.27%)	7 (8.86%)	79/1754 (4.5%)	3.08	0.92
Total	8 (10.13%)	5 (6.33%)	58 (73.42%)	1 (1.27%)	7 (8.86%)	79/1754 (4.5%)	3.08	0.92

Do you have a reported physical, learning or other disability?

Project	Yes (1)	No (2)	I have a disability but I have not reported it. (3)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	37 (8.41%)	362 (82.27%)	41 (9.32%)	440/1754 (25.09%)	2.01	0.42
Total	37 (8.41%)	362 (82.27%)	41 (9.32%)	440/1754 (25.09%)	2.01	0.42

Did you request any special accommodations from the College?

Project	Yes (1)	No (2)	Not Yet (3)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	21 (56.76%)	10 (27.03%)	6 (16.22%)	37/1754 (2.11%)	1.59	0.76
Total	21 (56.76%)	10 (27.03%)	6 (16.22%)	37/1754 (2.11%)	1.59	0.76

Please indicate your level of agreement with the following statements: : The disability student support center is helpful to me.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	10 (50%)	6 (30%)	2 (10%)	0 (0%)	1 (5%)	1 (5%)	20/1754 (1.14%)	4.26	1.05
Total	10 (50%)	6 (30%)	2 (10%)	0 (0%)	1 (5%)	1 (5%)	20/1754 (1.14%)	4.26	1.05

Satisfaction Survey

Please indicate your level of agreement with the following statements: : Calls to the disability support center are answered quickly.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	10 (50%)	5 (25%)	1 (5%)	1 (5%)	1 (5%)	2 (10%)	20/1754 (1.14%)	4.22	1.17
Total	10 (50%)	5 (25%)	1 (5%)	1 (5%)	1 (5%)	2 (10%)	20/1754 (1.14%)	4.22	1.17

Please indicate your level of agreement with the following statements: : The college provides access to the facilities.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	9 (45%)	7 (35%)	2 (10%)	0 (0%)	1 (5%)	1 (5%)	20/1754 (1.14%)	4.21	1.03
Total	9 (45%)	7 (35%)	2 (10%)	0 (0%)	1 (5%)	1 (5%)	20/1754 (1.14%)	4.21	1.03

Please indicate your level of agreement with the following statements: : There is adequate parking for disabled students.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	4 (21.05%)	5 (26.32%)	5 (26.32%)	0 (0%)	2 (10.53%)	3 (15.79%)	19/1754 (1.08%)	3.56	1.26
Total	4 (21.05%)	5 (26.32%)	5 (26.32%)	0 (0%)	2 (10.53%)	3 (15.79%)	19/1754 (1.08%)	3.56	1.26

Please indicate your level of agreement with the following statements: : I feel respected by the College as a whole.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	6 (31.58%)	7 (36.84%)	3 (15.79%)	0 (0%)	3 (15.79%)	0 (0%)	19/1754 (1.08%)	3.68	1.38
Total	6 (31.58%)	7 (36.84%)	3 (15.79%)	0 (0%)	3 (15.79%)	0 (0%)	19/1754 (1.08%)	3.68	1.38

Please indicate your level of agreement with the following statements: : I feel supported by the College as a whole.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	6 (31.58%)	7 (36.84%)	2 (10.53%)	1 (5.26%)	3 (15.79%)	0 (0%)	19/1754 (1.08%)	3.63	1.42
Total	6 (31.58%)	7 (36.84%)	2 (10.53%)	1 (5.26%)	3 (15.79%)	0 (0%)	19/1754 (1.08%)	3.63	1.42

Please indicate your level of agreement with the following statements about your program. : There are sufficient opportunities to provide feedback on my program/instructor.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	112 (31.91%)	133 (37.89%)	62 (17.66%)	17 (4.84%)	8 (2.28%)	19 (5.41%)	351/1754 (20.01%)	3.98	0.97
Total	112 (31.91%)	133 (37.89%)	62 (17.66%)	17 (4.84%)	8 (2.28%)	19 (5.41%)	351/1754 (20.01%)	3.98	0.97

Satisfaction Survey

Please indicate your level of agreement with the following statements about your program. : My program or classrooms are adequately equipped.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	109 (31.05%)	135 (38.46%)	56 (15.95%)	9 (2.56%)	9 (2.56%)	33 (9.4%)	351/1754 (20.01%)	4.03	0.94
Total	109 (31.05%)	135 (38.46%)	56 (15.95%)	9 (2.56%)	9 (2.56%)	33 (9.4%)	351/1754 (20.01%)	4.03	0.94

Please indicate your level of agreement with the following statements about your program. : My instructor(s) use a variety of teaching methods to help all students learn.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	132 (37.61%)	129 (36.75%)	54 (15.38%)	11 (3.13%)	9 (2.56%)	16 (4.56%)	351/1754 (20.01%)	4.09	0.96
Total	132 (37.61%)	129 (36.75%)	54 (15.38%)	11 (3.13%)	9 (2.56%)	16 (4.56%)	351/1754 (20.01%)	4.09	0.96

Please indicate your level of agreement with the following statements about your program. : My instructor knows how to help me access College services that I need (e.g. tutoring, disability support, libraries, etc.).

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	112 (31.82%)	122 (34.66%)	65 (18.47%)	10 (2.84%)	5 (1.42%)	38 (10.8%)	352/1754 (20.07%)	4.04	0.91
Total	112 (31.82%)	122 (34.66%)	65 (18.47%)	10 (2.84%)	5 (1.42%)	38 (10.8%)	352/1754 (20.07%)	4.04	0.91

Please indicate your level of agreement with the following statements about your program. : The importance of good attendance is made clear to me in my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	151 (42.78%)	124 (35.13%)	40 (11.33%)	7 (1.98%)	1 (0.28%)	30 (8.5%)	353/1754 (20.13%)	4.29	0.79
Total	151 (42.78%)	124 (35.13%)	40 (11.33%)	7 (1.98%)	1 (0.28%)	30 (8.5%)	353/1754 (20.13%)	4.29	0.79

Please indicate your level of agreement with the following statements about your program. : Workplace behaviors (personal presentation, teamwork, punctuality) are part of my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	138 (39.2%)	122 (34.66%)	40 (11.36%)	8 (2.27%)	4 (1.14%)	40 (11.36%)	352/1754 (20.07%)	4.22	0.86
Total	138 (39.2%)	122 (34.66%)	40 (11.36%)	8 (2.27%)	4 (1.14%)	40 (11.36%)	352/1754 (20.07%)	4.22	0.86

Please indicate your level of agreement with the following statements about your program. : My advisor understands the requirements for my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	144 (40.91%)	115 (32.67%)	45 (12.78%)	9 (2.56%)	7 (1.99%)	32 (9.09%)	352/1754 (20.07%)	4.19	0.93
Total	144 (40.91%)	115 (32.67%)	45 (12.78%)	9 (2.56%)	7 (1.99%)	32 (9.09%)	352/1754 (20.07%)	4.19	0.93

Satisfaction Survey

Please indicate your level of agreement with the following statements about your program. : I think my program will meet my needs for future employment.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	160 (45.45%)	124 (35.23%)	41 (11.65%)	4 (1.14%)	2 (0.57%)	21 (5.97%)	352/1754 (20.07%)	4.32	0.78
Total	160 (45.45%)	124 (35.23%)	41 (11.65%)	4 (1.14%)	2 (0.57%)	21 (5.97%)	352/1754 (20.07%)	4.32	0.78

Please indicate your level of agreement with the following statements about your program. : I am confident that I am learning the skills I need to get a job in my chosen field.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	146 (41.83%)	128 (36.68%)	46 (13.18%)	7 (2.01%)	3 (0.86%)	19 (5.44%)	349/1754 (19.9%)	4.23	0.83
Total	146 (41.83%)	128 (36.68%)	46 (13.18%)	7 (2.01%)	3 (0.86%)	19 (5.44%)	349/1754 (19.9%)	4.23	0.83

Please indicate your level of agreement with the following statements about your program. : I am encouraged to participate in co-curricular activities connected to my program outside of class time.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	107 (30.4%)	83 (23.58%)	67 (19.03%)	26 (7.39%)	5 (1.42%)	64 (18.18%)	352/1754 (20.07%)	3.91	1.06
Total	107 (30.4%)	83 (23.58%)	67 (19.03%)	26 (7.39%)	5 (1.42%)	64 (18.18%)	352/1754 (20.07%)	3.91	1.06

Please indicate your level of agreement with the following statements about your program. : Field trips add value to my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	83 (23.71%)	73 (20.86%)	68 (19.43%)	11 (3.14%)	3 (0.86%)	112 (32%)	350/1754 (19.95%)	3.93	0.97
Total	83 (23.71%)	73 (20.86%)	68 (19.43%)	11 (3.14%)	3 (0.86%)	112 (32%)	350/1754 (19.95%)	3.93	0.97

Please indicate your level of agreement with the following statements about your program. : I understand the General Education requirements of my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	122 (34.86%)	131 (37.43%)	52 (14.86%)	3 (0.86%)	4 (1.14%)	38 (10.86%)	350/1754 (19.95%)	4.17	0.83
Total	122 (34.86%)	131 (37.43%)	52 (14.86%)	3 (0.86%)	4 (1.14%)	38 (10.86%)	350/1754 (19.95%)	4.17	0.83

Please indicate your level of agreement with the following statements about your program. : General Education classes help me succeed in my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	94 (26.93%)	105 (30.09%)	63 (18.05%)	16 (4.58%)	13 (3.72%)	58 (16.62%)	349/1754 (19.9%)	3.86	1.07
Total	94 (26.93%)	105 (30.09%)	63 (18.05%)	16 (4.58%)	13 (3.72%)	58 (16.62%)	349/1754 (19.9%)	3.86	1.07

Satisfaction Survey

Please indicate your level of agreement with the following statements about your program. : Students at Bates respect and support their instructors

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	108 (30.68%)	140 (39.77%)	62 (17.61%)	10 (2.84%)	4 (1.14%)	28 (7.95%)	352/1754 (20.07%)	4.04	0.87
Total	108 (30.68%)	140 (39.77%)	62 (17.61%)	10 (2.84%)	4 (1.14%)	28 (7.95%)	352/1754 (20.07%)	4.04	0.87

Please indicate your level of agreement with the following statements about your program. : I can pace my studies to fit my family and work schedules.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	114 (32.48%)	126 (35.9%)	69 (19.66%)	14 (3.99%)	11 (3.13%)	17 (4.84%)	351/1754 (20.01%)	3.95	1.01
Total	114 (32.48%)	126 (35.9%)	69 (19.66%)	14 (3.99%)	11 (3.13%)	17 (4.84%)	351/1754 (20.01%)	3.95	1.01

Please indicate your level of agreement with the following statements about your program. : The classes I need were offered when I needed them.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	122 (34.96%)	128 (36.68%)	57 (16.33%)	12 (3.44%)	6 (1.72%)	24 (6.88%)	349/1754 (19.9%)	4.07	0.93
Total	122 (34.96%)	128 (36.68%)	57 (16.33%)	12 (3.44%)	6 (1.72%)	24 (6.88%)	349/1754 (19.9%)	4.07	0.93

Please indicate your level of agreement with the following statements about your program. : I understand and use the educational plan (Quarter Course Outline/Program Of Study/Curriculum Guide) provided to me by my advisor.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	101 (28.94%)	119 (34.1%)	66 (18.91%)	11 (3.15%)	7 (2.01%)	45 (12.89%)	349/1754 (19.9%)	3.97	0.95
Total	101 (28.94%)	119 (34.1%)	66 (18.91%)	11 (3.15%)	7 (2.01%)	45 (12.89%)	349/1754 (19.9%)	3.97	0.95

Please indicate your level of agreement with the following statements about your program. : I would like to have more classes available on-line.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	87 (24.93%)	76 (21.78%)	93 (26.65%)	25 (7.16%)	13 (3.72%)	55 (15.76%)	349/1754 (19.9%)	3.68	1.12
Total	87 (24.93%)	76 (21.78%)	93 (26.65%)	25 (7.16%)	13 (3.72%)	55 (15.76%)	349/1754 (19.9%)	3.68	1.12

Please indicate your level of agreement with the following statements about your program. : My program has a good balance of lectures and hands-on learning.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	113 (32.29%)	111 (31.71%)	63 (18%)	13 (3.71%)	11 (3.14%)	39 (11.14%)	350/1754 (19.95%)	3.97	1.03
Total	113 (32.29%)	111 (31.71%)	63 (18%)	13 (3.71%)	11 (3.14%)	39 (11.14%)	350/1754 (19.95%)	3.97	1.03

Satisfaction Survey

Please indicate your level of agreement with the following statements about your program. : My classes accommodate my individual learning style.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	117 (33.43%)	113 (32.29%)	72 (20.57%)	19 (5.43%)	4 (1.14%)	25 (7.14%)	350/1754 (19.95%)	3.98	0.96
Total	117 (33.43%)	113 (32.29%)	72 (20.57%)	19 (5.43%)	4 (1.14%)	25 (7.14%)	350/1754 (19.95%)	3.98	0.96

Please indicate your level of agreement with the following statements about your program. : I am encouraged to incorporate my life and work experiences in my learning.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	115 (33.05%)	128 (36.78%)	68 (19.54%)	7 (2.01%)	4 (1.15%)	26 (7.47%)	348/1754 (19.84%)	4.07	0.87
Total	115 (33.05%)	128 (36.78%)	68 (19.54%)	7 (2.01%)	4 (1.15%)	26 (7.47%)	348/1754 (19.84%)	4.07	0.87

Please indicate your level of agreement with the following statements about your program. : Guest speakers add value to my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	88 (25.14%)	102 (29.14%)	73 (20.86%)	4 (1.14%)	4 (1.14%)	79 (22.57%)	350/1754 (19.95%)	3.98	0.89
Total	88 (25.14%)	102 (29.14%)	73 (20.86%)	4 (1.14%)	4 (1.14%)	79 (22.57%)	350/1754 (19.95%)	3.98	0.89

Please indicate your level of agreement with the following statements about your program. : The importance of my participation is made clear to me in my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	136 (39.08%)	138 (39.66%)	42 (12.07%)	5 (1.44%)	1 (0.29%)	26 (7.47%)	348/1754 (19.84%)	4.25	0.76
Total	136 (39.08%)	138 (39.66%)	42 (12.07%)	5 (1.44%)	1 (0.29%)	26 (7.47%)	348/1754 (19.84%)	4.25	0.76

Please indicate your level of agreement with the following statements about your program. : My instructor knows how to utilize my Program of Study to advise quarterly registration.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	115 (32.67%)	118 (33.52%)	55 (15.63%)	9 (2.56%)	5 (1.42%)	50 (14.2%)	352/1754 (20.07%)	4.09	0.91
Total	115 (32.67%)	118 (33.52%)	55 (15.63%)	9 (2.56%)	5 (1.42%)	50 (14.2%)	352/1754 (20.07%)	4.09	0.91

Please indicate your level of agreement with the following statements about your program. : My instructor infuses technology in my learning as part of my program experience.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/Enrollments	Mean	STD
Student Satisfaction Survey	132 (38.15%)	123 (35.55%)	53 (15.32%)	5 (1.45%)	4 (1.16%)	29 (8.38%)	346/1754 (19.73%)	4.18	0.85
Total	132 (38.15%)	123 (35.55%)	53 (15.32%)	5 (1.45%)	4 (1.16%)	29 (8.38%)	346/1754 (19.73%)	4.18	0.85

Satisfaction Survey

Please indicate your level of agreement with the following statements about your program. : I feel safe in my learning environment to express concerns without retaliation.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	124 (36.05%)	125 (36.34%)	46 (13.37%)	12 (3.49%)	9 (2.62%)	28 (8.14%)	344/1754 (19.61%)	4.09	0.97
Total	124 (36.05%)	125 (36.34%)	46 (13.37%)	12 (3.49%)	9 (2.62%)	28 (8.14%)	344/1754 (19.61%)	4.09	0.97

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : I feel welcome at Bates.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	164 (35.96%)	185 (40.57%)	68 (14.91%)	10 (2.19%)	4 (0.88%)	25 (5.48%)	456/1754 (26%)	4.15	0.83
Total	164 (35.96%)	185 (40.57%)	68 (14.91%)	10 (2.19%)	4 (0.88%)	25 (5.48%)	456/1754 (26%)	4.15	0.83

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : Students at Bates respect each other.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	126 (27.81%)	192 (42.38%)	85 (18.76%)	12 (2.65%)	7 (1.55%)	31 (6.84%)	453/1754 (25.83%)	3.99	0.87
Total	126 (27.81%)	192 (42.38%)	85 (18.76%)	12 (2.65%)	7 (1.55%)	31 (6.84%)	453/1754 (25.83%)	3.99	0.87

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : The college fosters a learning environment that is free of discrimination.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	138 (30.46%)	164 (36.2%)	85 (18.76%)	14 (3.09%)	16 (3.53%)	36 (7.95%)	453/1754 (25.83%)	3.94	1.01
Total	138 (30.46%)	164 (36.2%)	85 (18.76%)	14 (3.09%)	16 (3.53%)	36 (7.95%)	453/1754 (25.83%)	3.94	1.01

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : The college has an organizational commitment to diversity, equity & inclusion.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	131 (29.11%)	167 (37.11%)	86 (19.11%)	11 (2.44%)	8 (1.78%)	47 (10.44%)	450/1754 (25.66%)	4.00	0.91
Total	131 (29.11%)	167 (37.11%)	86 (19.11%)	11 (2.44%)	8 (1.78%)	47 (10.44%)	450/1754 (25.66%)	4.00	0.91

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : I feel supported by the College.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	133 (29.49%)	160 (35.48%)	99 (21.95%)	17 (3.77%)	10 (2.22%)	32 (7.1%)	451/1754 (25.71%)	3.93	0.96
Total	133 (29.49%)	160 (35.48%)	99 (21.95%)	17 (3.77%)	10 (2.22%)	32 (7.1%)	451/1754 (25.71%)	3.93	0.96

Satisfaction Survey

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : The college has an effective process to address intercultural communication conflict.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	109 (24.33%)	128 (28.57%)	107 (23.88%)	14 (3.13%)	8 (1.79%)	82 (18.3%)	448/1754 (25.54%)	3.86	0.96
Total	109 (24.33%)	128 (28.57%)	107 (23.88%)	14 (3.13%)	8 (1.79%)	82 (18.3%)	448/1754 (25.54%)	3.86	0.96

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : The college fosters a learning environment that is equally accessible.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	126 (28.13%)	174 (38.84%)	85 (18.97%)	11 (2.46%)	10 (2.23%)	42 (9.38%)	448/1754 (25.54%)	3.97	0.92
Total	126 (28.13%)	174 (38.84%)	85 (18.97%)	11 (2.46%)	10 (2.23%)	42 (9.38%)	448/1754 (25.54%)	3.97	0.92

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : My instructor demonstrates proficiency & commitment to diversity, equity and inclusion in the classroom.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	158 (34.96%)	158 (34.96%)	72 (15.93%)	16 (3.54%)	11 (2.43%)	37 (8.19%)	452/1754 (25.77%)	4.05	0.97
Total	158 (34.96%)	158 (34.96%)	72 (15.93%)	16 (3.54%)	11 (2.43%)	37 (8.19%)	452/1754 (25.77%)	4.05	0.97

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : I would like to see more cultural events on campus.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	97 (21.56%)	74 (16.44%)	151 (33.56%)	18 (4%)	18 (4%)	92 (20.44%)	450/1754 (25.66%)	3.60	1.09
Total	97 (21.56%)	74 (16.44%)	151 (33.56%)	18 (4%)	18 (4%)	92 (20.44%)	450/1754 (25.66%)	3.60	1.09

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : The college maintains diverse administration, faculty and staff that reflect the demographics of its student population.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	110 (24.44%)	144 (32%)	111 (24.67%)	10 (2.22%)	8 (1.78%)	67 (14.89%)	450/1754 (25.66%)	3.88	0.93
Total	110 (24.44%)	144 (32%)	111 (24.67%)	10 (2.22%)	8 (1.78%)	67 (14.89%)	450/1754 (25.66%)	3.88	0.93

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : Diversity, equity and inclusion are effectively addressed within program curriculum.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	118 (26.34%)	137 (30.58%)	115 (25.67%)	10 (2.23%)	9 (2.01%)	59 (13.17%)	448/1754 (25.54%)	3.89	0.95
Total	118 (26.34%)	137 (30.58%)	115 (25.67%)	10 (2.23%)	9 (2.01%)	59 (13.17%)	448/1754 (25.54%)	3.89	0.95

Satisfaction Survey

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : The college offers all students intercultural communication development and educational opportunities.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	105 (23.54%)	125 (28.03%)	121 (27.13%)	6 (1.35%)	10 (2.24%)	79 (17.71%)	446/1754 (25.43%)	3.84	0.95
Total	105 (23.54%)	125 (28.03%)	121 (27.13%)	6 (1.35%)	10 (2.24%)	79 (17.71%)	446/1754 (25.43%)	3.84	0.95

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : I have experienced discrimination at Bates

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	56 (12.42%)	28 (6.21%)	68 (15.08%)	64 (14.19%)	132 (29.27%)	103 (22.84%)	451/1754 (25.71%)	2.46	1.46
Total	56 (12.42%)	28 (6.21%)	68 (15.08%)	64 (14.19%)	132 (29.27%)	103 (22.84%)	451/1754 (25.71%)	2.46	1.46

The following questions are about your experience at Bates. Please indicate your agreement with the following statements: : I have witnessed discrimination at Bates

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	58 (12.95%)	45 (10.04%)	62 (13.84%)	62 (13.84%)	117 (26.12%)	104 (23.21%)	448/1754 (25.54%)	2.61	1.48
Total	58 (12.95%)	45 (10.04%)	62 (13.84%)	62 (13.84%)	117 (26.12%)	104 (23.21%)	448/1754 (25.54%)	2.61	1.48

Where do you get general information about the College (select all that apply)?

Project	College Website (1)	Student E- News (2)	College Facebook Page (3)	College Twitter Feed (4)	Noticeboards (5)	Diversity Center or Libraries (6)	My College Email (7)	My Instructor (8)	Respondents/ Enrollments
Student Satisfaction Survey	332 (75.8%)	99 (22.6%)	28 (6.39%)	9 (2.05%)	50 (11.42%)	31 (7.08%)	188 (42.92%)	257 (58.68%)	438/1754 (24.97%)
Total	332 (75.8%)	99 (22.6%)	28 (6.39%)	9 (2.05%)	50 (11.42%)	31 (7.08%)	188 (42.92%)	257 (58.68%)	438/1754 (24.97%)

What would you say is your preferred way to be notified of College updates, events, news and information (select all that apply)?

Project	Bates student email (1)	Student e- news (2)	Text message (3)	Through my instructor (4)	College website (5)	College facebook page (6)	College Twitter feed (7)	Noticeboards (8)	Respondents/ Enrollments
Student Satisfaction Survey	310 (70.78%)	80 (18.26%)	108 (24.66%)	193 (44.06%)	124 (28.31%)	21 (4.79%)	5 (1.14%)	42 (9.59%)	438/1754 (24.97%)
Total	310 (70.78%)	80 (18.26%)	108 (24.66%)	193 (44.06%)	124 (28.31%)	21 (4.79%)	5 (1.14%)	42 (9.59%)	438/1754 (24.97%)

Where do you get information about your program?

Project	My Instructor (1)	My Advisor (2)	My Program's Website (3)	My Program's Facebook Page (4)	Other Students (5)	Respondents/ Enrollments
Student Satisfaction Survey	328 (74.72%)	171 (38.95%)	135 (30.75%)	7 (1.59%)	162 (36.9%)	439/1754 (25.03%)
Total	328 (74.72%)	171 (38.95%)	135 (30.75%)	7 (1.59%)	162 (36.9%)	439/1754 (25.03%)

Satisfaction Survey

Do you use any of the following for College purposes (e.g. accessing program resources, checking grades or program information, checking the College website,)

Project	College computers with internet access (1)	A laptop, netbook or tablet with wifi or other wireless internet access (2)	A smartphone with wifi other wireless internet access (3)	I don't use any of these (4)	Respondents/ Enrollments
Student Satisfaction Survey	245 (55.43%)	284 (64.25%)	273 (61.76%)	49 (11.09%)	442/1754 (25.2%)
Total	245 (55.43%)	284 (64.25%)	273 (61.76%)	49 (11.09%)	442/1754 (25.2%)

Do you check your Bates student email:

Project	At least daily (1)	A couple times a week (2)	About once a week (3)	Less than once a week but occasionally (4)	Never (5)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	102 (22.72%)	115 (25.61%)	68 (15.14%)	97 (21.6%)	67 (14.92%)	449/1754 (25.6%)	2.80	1.39
Total	102 (22.72%)	115 (25.61%)	68 (15.14%)	97 (21.6%)	67 (14.92%)	449/1754 (25.6%)	2.80	1.39

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : There is sufficient support at Bates to help me find a job when I complete my program.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	117 (26.41%)	120 (27.09%)	106 (23.93%)	14 (3.16%)	10 (2.26%)	76 (17.16%)	443/1754 (25.26%)	3.87	1.00
Total	117 (26.41%)	120 (27.09%)	106 (23.93%)	14 (3.16%)	10 (2.26%)	76 (17.16%)	443/1754 (25.26%)	3.87	1.00

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : I have sufficient opportunities to provide feedback on services.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	124 (28.12%)	142 (32.2%)	113 (25.62%)	10 (2.27%)	12 (2.72%)	40 (9.07%)	441/1754 (25.14%)	3.89	0.97
Total	124 (28.12%)	142 (32.2%)	113 (25.62%)	10 (2.27%)	12 (2.72%)	40 (9.07%)	441/1754 (25.14%)	3.89	0.97

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : Bates met my expectations.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	129 (29.38%)	158 (35.99%)	91 (20.73%)	24 (5.47%)	17 (3.87%)	20 (4.56%)	439/1754 (25.03%)	3.85	1.05
Total	129 (29.38%)	158 (35.99%)	91 (20.73%)	24 (5.47%)	17 (3.87%)	20 (4.56%)	439/1754 (25.03%)	3.85	1.05

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : I would enroll at Bates again if I could 'do it over'.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	133 (30.16%)	153 (34.69%)	95 (21.54%)	22 (4.99%)	17 (3.85%)	21 (4.76%)	441/1754 (25.14%)	3.86	1.05
Total	133 (30.16%)	153 (34.69%)	95 (21.54%)	22 (4.99%)	17 (3.85%)	21 (4.76%)	441/1754 (25.14%)	3.86	1.05

Satisfaction Survey

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : My education at Bates is a good value for the cost.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	151 (34.16%)	156 (35.29%)	84 (19%)	15 (3.39%)	12 (2.71%)	24 (5.43%)	442/1754 (25.2%)	4.00	0.98
Total	151 (34.16%)	156 (35.29%)	84 (19%)	15 (3.39%)	12 (2.71%)	24 (5.43%)	442/1754 (25.2%)	4.00	0.98

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : I would recommend Bates to others.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	151 (34.09%)	167 (37.7%)	79 (17.83%)	13 (2.93%)	14 (3.16%)	19 (4.29%)	443/1754 (25.26%)	4.01	0.98
Total	151 (34.09%)	167 (37.7%)	79 (17.83%)	13 (2.93%)	14 (3.16%)	19 (4.29%)	443/1754 (25.26%)	4.01	0.98

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : I receive help with resumes and job applications if I need it.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	106 (24.09%)	104 (23.64%)	95 (21.59%)	10 (2.27%)	14 (3.18%)	111 (25.23%)	440/1754 (25.09%)	3.84	1.05
Total	106 (24.09%)	104 (23.64%)	95 (21.59%)	10 (2.27%)	14 (3.18%)	111 (25.23%)	440/1754 (25.09%)	3.84	1.05

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : I believe employers will value my education from Bates.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	134 (30.32%)	161 (36.43%)	102 (23.08%)	9 (2.04%)	7 (1.58%)	29 (6.56%)	442/1754 (25.2%)	3.98	0.90
Total	134 (30.32%)	161 (36.43%)	102 (23.08%)	9 (2.04%)	7 (1.58%)	29 (6.56%)	442/1754 (25.2%)	3.98	0.90

These questions are about your personal educational and career goals. Please indicate your level of agreement with the following statements: : Overall, I am satisfied with my experience at Bates.

Project	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	N/A (0)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	143 (32.87%)	162 (37.24%)	87 (20%)	12 (2.76%)	13 (2.99%)	18 (4.14%)	435/1754 (24.8%)	3.98	0.97
Total	143 (32.87%)	162 (37.24%)	87 (20%)	12 (2.76%)	13 (2.99%)	18 (4.14%)	435/1754 (24.8%)	3.98	0.97

This year, at Bates, have you improved your: : Study skills

Project	A lot (4)	A little (3)	Not at All (2)	Don't Know (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	196 (44.55%)	170 (38.64%)	33 (7.5%)	41 (9.32%)	440/1754 (25.09%)	3.18	0.93
Total	196 (44.55%)	170 (38.64%)	33 (7.5%)	41 (9.32%)	440/1754 (25.09%)	3.18	0.93

Satisfaction Survey

This year, at Bates, have you improved your: : Ability to work with others

Project	A lot (4)	A little (3)	Not at All (2)	Don't Know (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	209 (47.72%)	155 (35.39%)	31 (7.08%)	43 (9.82%)	438/1754 (24.97%)	3.21	0.95
Total	209 (47.72%)	155 (35.39%)	31 (7.08%)	43 (9.82%)	438/1754 (24.97%)	3.21	0.95

This year, at Bates, have you improved your: : Appreciation of cultural diversity

Project	A lot (4)	A little (3)	Not at All (2)	Don't Know (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	170 (38.55%)	153 (34.69%)	44 (9.98%)	74 (16.78%)	441/1754 (25.14%)	2.95	1.08
Total	170 (38.55%)	153 (34.69%)	44 (9.98%)	74 (16.78%)	441/1754 (25.14%)	2.95	1.08

This year, at Bates, have you improved your: : Confidence to reach your career goals

Project	A lot (4)	A little (3)	Not at All (2)	Don't Know (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	223 (50.91%)	152 (34.7%)	24 (5.48%)	39 (8.9%)	438/1754 (24.97%)	3.28	0.92
Total	223 (50.91%)	152 (34.7%)	24 (5.48%)	39 (8.9%)	438/1754 (24.97%)	3.28	0.92

This year, at Bates, have you improved your: : Career ambition and understanding of your own potential

Project	A lot (4)	A little (3)	Not at All (2)	Don't Know (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	229 (52.16%)	155 (35.31%)	15 (3.42%)	40 (9.11%)	439/1754 (25.03%)	3.31	0.91
Total	229 (52.16%)	155 (35.31%)	15 (3.42%)	40 (9.11%)	439/1754 (25.03%)	3.31	0.91

This year, at Bates, have you improved your: : Written communication skills

Project	A lot (4)	A little (3)	Not at All (2)	Don't Know (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	184 (41.82%)	169 (38.41%)	42 (9.55%)	45 (10.23%)	440/1754 (25.09%)	3.12	0.95
Total	184 (41.82%)	169 (38.41%)	42 (9.55%)	45 (10.23%)	440/1754 (25.09%)	3.12	0.95

This year, at Bates, have you improved your: : Mathematical skills

Project	A lot (4)	A little (3)	Not at All (2)	Don't Know (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	174 (39.82%)	155 (35.47%)	58 (13.27%)	50 (11.44%)	437/1754 (24.91%)	3.04	0.99
Total	174 (39.82%)	155 (35.47%)	58 (13.27%)	50 (11.44%)	437/1754 (24.91%)	3.04	0.99

This year, at Bates, have you improved your: : Ability to think critically and solve problems

Project	A lot (4)	A little (3)	Not at All (2)	Don't Know (1)	Respondents/ Enrollments	Mean	STD
Student Satisfaction Survey	212 (49.19%)	165 (38.28%)	18 (4.18%)	36 (8.35%)	431/1754 (24.57%)	3.28	0.89
Total	212 (49.19%)	165 (38.28%)	18 (4.18%)	36 (8.35%)	431/1754 (24.57%)	3.28	0.89



Satisfaction Survey