

Bates vLabs

Bates vLabs uses Amazon AppStream to allow students to access classroom software from their home computer or tablet without having to install anything. All that is needed is an HTML5-capable web browser. Examples of these web browsers include the latest versions of Google Chrome, Mozilla Firefox, Microsoft Internet Explorer, and Microsoft Edge on desktop devices, including Windows, Mac, Chromebooks, and Linux PCs.

The [AppStream 2.0 client for Windows](#) is supported on the following versions of Windows: Windows 7, Windows 8, Windows 8.1, and Windows 10. Both 32-bit and 64-bit versions of Windows are supported. There is no AppStream client for any other operating systems. **Non-Windows based devices will have to access vLabs via web browser only.**

IMPORTANT:

- *If a user is idle for more than 60 minutes, the session will end. If the user returns to the session within 15 minutes after the initial 60 idle minutes, the user will be able to continue working without losing the work. Otherwise, ALL work is deleted.*
- *Do not save files on the desktop of your vLab, use your OneDrive or a USB drive 15 minutes after login off (ending your session) all files saved on the vLab will be deleted and your work will disappear.*
- *Students using Zoom via Bates vLabs will not have web cam access, even if their home computer or device has a webcam.*

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1. Login to [Okta](#) with your Bates email credentials. Okta provides authentication to confirm you are an enrolled student. Bookmark the Okta website: <https://batestc.okta.com>. If you have issues login to Okta, it is possible your password has expired. Contact IT for support, if you are unable to reset it yourself.

Student Help Desk

Monday – Friday, 7:30 a.m. – 4:30 p.m.

Phone: 253.680.7055

Email: studentemail@batestech.edu

Staff Help Desk

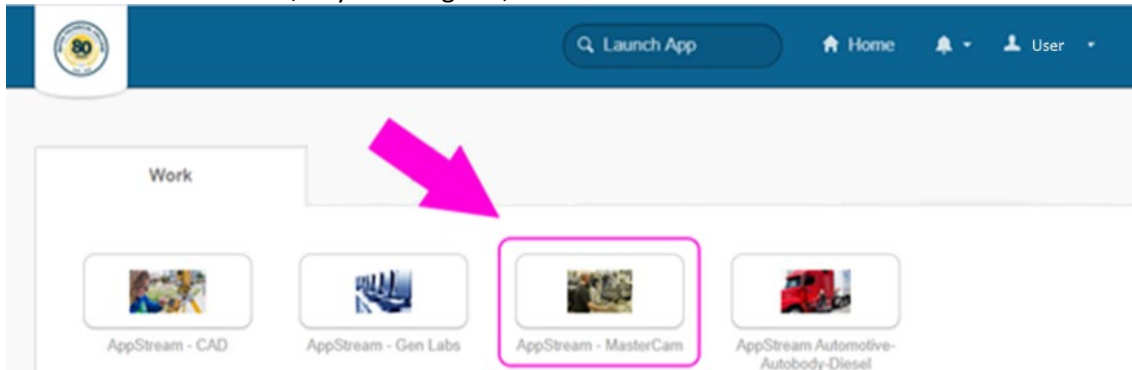
Monday – Friday, 7:30 a.m. – 4:30 p.m.

Phone: 253.680.7070

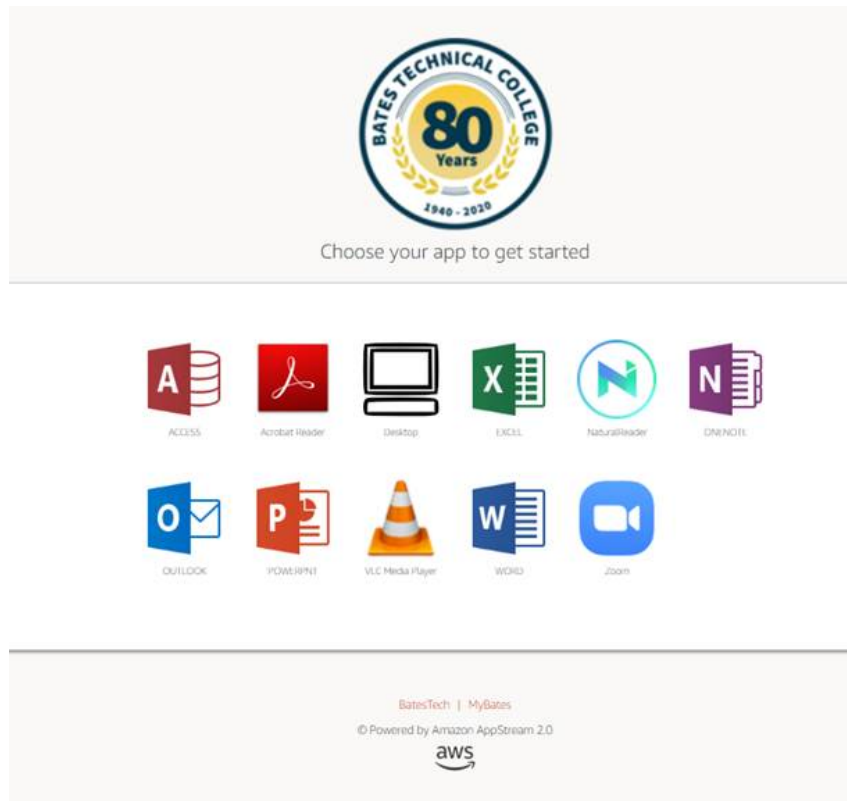
Email: it@batestech.edu

2. Once logged into Okta, you will see a series of apps available to you. You will select the **vLab or AppStream lab that corresponds to your class**. All vLabs have MS Office & Zoom installed.

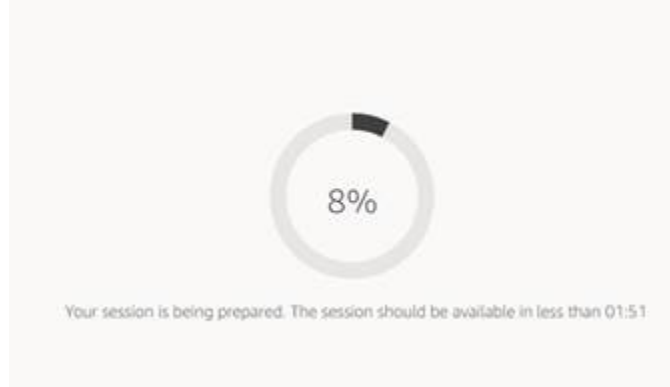
- **AppStream – CAD:** mainly for engineering and electrical students. It contains the Full CAD suite, Revu Bluebeam, and SolidWorks.
- **AppStream – Gen Labs:** Available to any student regardless of program enrollment. In addition to MS Office it also has
- **AppStream – MasterCam:** mainly for CNC, Machining students. It contains SolidWorks, MasterCam, Vericut, and NCPlot.
- **AppStream – Automotive-Autobody-Diesel:** It contains Equipment360, ETCAl, FleetCross, and CCCOne.
- **AppStream – Office:** For Administrative Medical Assistant, and Marketing students. It contains MS Office, Keyboarding Pro, and ETCAl.



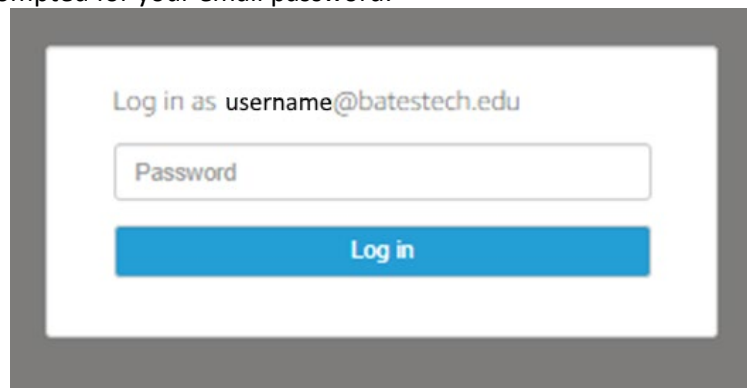
3. A new tab will open up in your browser, you can choose to open up the application directly on your browser or click on desktop to view inside your browser the familiar desktop experience. If the software application you are looking for is not showing up select the **Desktop** experience to access it.



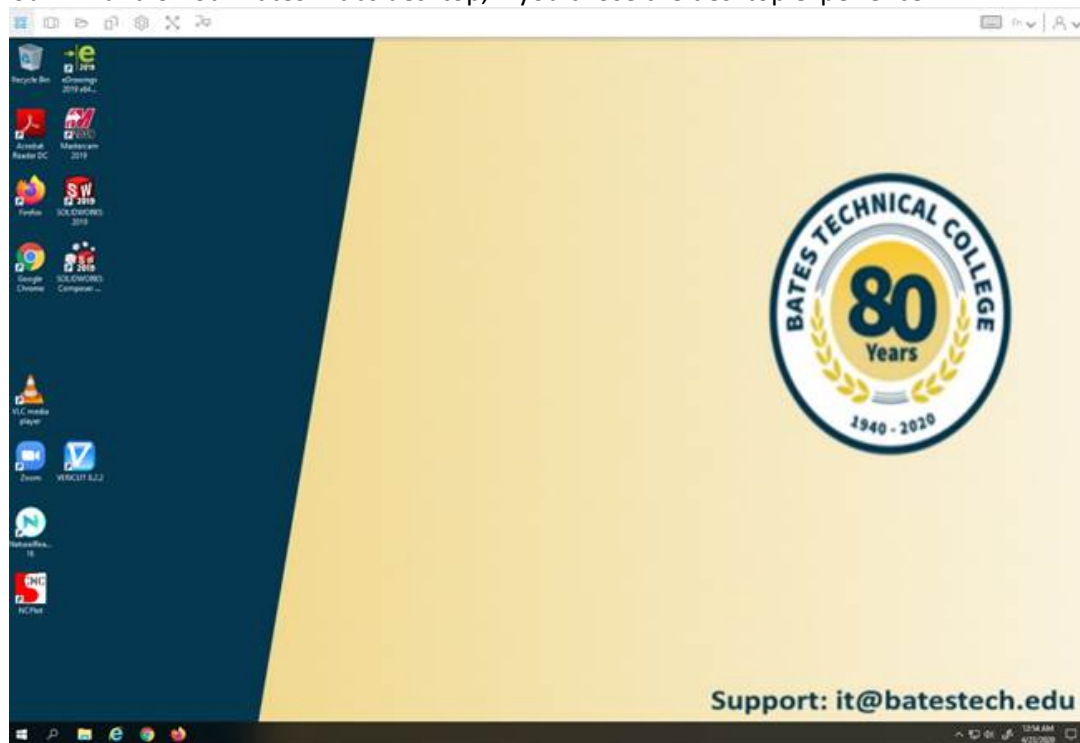
- Regardless of the option you select, you will wait about 2 minutes for your application or desktop to be rendered on your web browser



- You will be prompted for your email password:




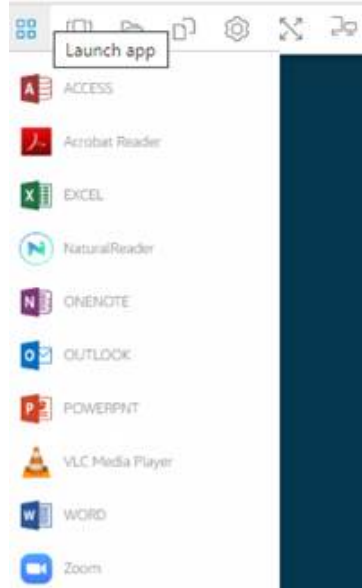
- You will land on our Bates vLabs desktop, if you chose the desktop experience:





7. Notice there are menu options on a light gray bar above the desktop.




8. The first icon  , on the left-hand side, lets you switch between applications, if you chose to open the apps in the browser instead of running them inside the desktop experience:

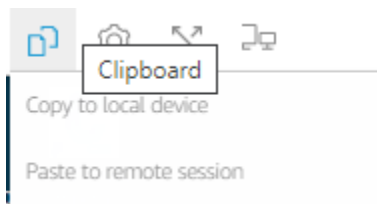



9. The second icon  , lets you switch between windows.

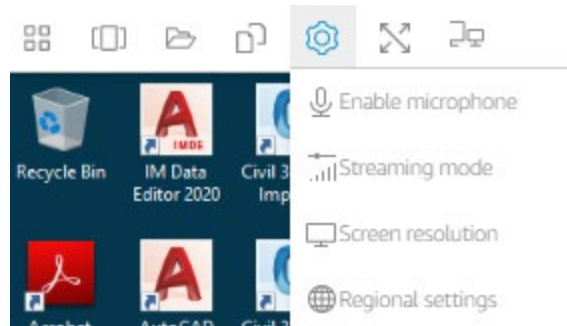
10. The third icon  , lets you open a temporary file storage. If you have OneDrive installed on your local (physical) computer, it will let you upload your work there.




Important: Make sure you save your files in your OneDrive or a USB drive. Files saved anywhere else on the AppStream virtual instances space will be deleted when you disconnect.

11. The fourth icon  , lets you copy to the local (physical) computer or paste into the remote session (virtual desktop)




12. The fifth icon  , lets you configure a few settings, such as microphone, streaming mode, screen resolution, and regional settings.



13. The sixth icon  , lets you go into full screen mode
14. The seventh icon  , lets you toggle between multiple monitors if you happen to have those at home.
15. On the top right-hand side, you have a Function Key icon  , once pressed you will get a row of function keys available to you.



16. And a profile icon  that allows you to send us feedback or end the session

